## ALLISON WEST, ESQ., SHRM-SCP, AWI-CH 446 Old County Road # 100-328 Pacifica, CA 94044

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# CURRICULUM VITAE OF ALLISON WEST, ESQ., SHRM-SCP, AWI-CH

EMPLOYMENT PRACTICES SPECIALISTS Pacifica, CA

September 2000 - present

Provide proactive risk management services focusing on employment practices and human resources compliance issues. Services include:

**Training:** Developing and delivering a wide range of programs in the areas of harassment, discrimination and retaliation, preventing wrongful discharge claims, leave laws, performance management, discipline and termination, hiring and interviewing, conducting workplace investigations, managing within the law series as half and full-day sessions.

*Investigations*: Conducting workplace investigations including harassment, discrimination, retaliation, fraud, whistleblower, employee misconduct, statutory violations, etc. Assist organizations with creating investigation procedures.

**Executive Coaching/One-On-One Sensitivity Training:** Coaching and remedial training for executives, managers and employees with disciplinary and/or behavioral issues and focusing on leadership skills.

**Employee Relations:** Conducting internal relations assessments, teambuilding facilitation, HR audits; Assisting HR professionals and management with compliance issues, performance management, discipline, termination and other human resources practices.

**Conflict Resolution:** Helping teams find connection and commonality by reaching agreements to effectively achieve goals, provide skills and coaching to work through conflict and increase productivity.

**Expert Witness Consultation and Litigation Assistance:** provide testimony in harassment, discrimination, retaliation, and wrongful discharge, leaves of absence, concerning policy and procedure standards and compliance, adequacy of training, adequacy of investigations, procedures and policies, and human resources and management practices.

**Speaking:** Top rated national and local speaker on employment law and human resources topics at HR and industry conferences (see section on Speaking Engagements).

#### COUNCIL ON EDUCATION IN MANAGEMENT

June 2001 - 2006

Independent Training Consultant. For this leading national provider of human resources and employment practices training, travel nationwide teaching multi-day seminars: How to Conduct Internal Investigations and Fundamentals of Human Resource Management.

### EMPLOYERS RESOURCE COUNCIL Cleveland, Ohio

December 1999 - September 2000

Employment Law Specialist. Created litigation prevention practice for employer's association including developing/presenting employment law training programs; conducting internal investigations; providing sensitivity training and coaching for managers; developing handbooks, policies and procedures. Also, creating/ presenting the Litigation Prevention Series, a successful breakfast briefing series providing tools for minimizing litigation risk.

SCHACHTER, KRISTOFF, ORENSTEIN & BERKOWITZ San Francisco, California

April 1997 - February 1999

Associate. Responsibilities at this labor and employment boutique involved:

- Handling heavy litigation caseload from discovery to trial for cases involving federal and state employment discrimination laws, wrongful discharge, breach of contract and work-related tort claims;
- Defending administrative charges filed with both state and federal agencies including conducting investigations, drafting responses, participating in settlement conferences, conciliation, mediation and preparing for administrative hearings;
- Counseling clients on topics ranging from harassment, discrimination, wage and hour, policies and procedures; discipline and termination;
- Mediating and arbitrating labor and employment claims; and conducting proactive management and staff training on employment issues.

McGLYNN, McLORG & RITCHIE San Francisco, California

January 1996 - March 1997

Associate. Responsible for litigating employment discrimination cases, including sitting second chair at pregnancy discrimination trial for largest hospital in San Francisco.

LONG & LEVIT San Francisco, California January 1990 - January 1996

Associate (8/94-1/96). Responsibilities included: drafting motions and pleadings, taking depositions, attending settlement conferences and mediations, preparing discovery responses, witness preparation for trial and deposition.

Law Clerk (9/93-8/94). As an evening division student working full-time, involved in preparing pre-trial briefs and motions, demonstrative evidence and sitting second chair in bad faith trial; legal research and preparing memoranda; drafting discovery and motions.

Senior Paralegal (1/90-6/93). Provided support in all phases of discovery and trial preparation

#### LEGAL EDUCATION

Golden Gate University, School of Law, San Francisco, California, Juris Doctor, May 1994 Honors: American Jurisprudence Award - Writing & Research

#### UNDERGRADUATE EDUCATION

University of Colorado, Boulder, Bachelor of Arts

#### PROFESSIONAL CERTIFICATIONS/CERTIFICATE

- Society for Human Resources Senior Certified Professional (SHRM-SCP) (2015 present)
- AWI Investigation Certificate Holder AWI-CH 2017 present (AWI is the Association of Workplace Investigators)
- Senior Professional in Human Resources (SPHR) (2002 2020)

#### PROFESSIONAL AFFILIATIONS

- State Bar of California, admitted, December 1994, active status member, Labor and Employment Section
- Bar Association of San Francisco member, Labor and Employment Section
- Society for Human Resource Management, member since 2001
- Association of Workplace Investigators
  - (charter member (one of first 50 members) and active member since association's inception 2008)
  - o Board Member, October 2013-2017
  - Part-time faculty at the AWI Investigation Institute 2016 and 2022
  - 6x Presenter at the AWI Annual Conference and delivered several webinars on investigation topics
- ASIS Technical Committee Member Managing the Investigative Process Guidance on Conducting Investigations (creating international ANSI Standards)

#### NATIONAL TELEVISION AND RADIO APPEARANCES

Appearance on CBS This Morning discussing workplace harassment with Gayle King and Nora O'Donnell on December 7, 2017 (after delivering harassment training to all employees/managers in CBS News group programs):

http://www.cbs.com/shows/cbs\_this\_morning/video/Z10yaNhJ6hUETNyrVd\_QU2\_no7yJaa5/knowing-your-rights-sexual-harassment-in-the-workplace/

Guest Appearance on KQED/NPR radio August 16, 2016, on program entitled: Roger Ailes Ouster from Fox News Highlights Ongoing Issue of Workplace Harassment

https://www.kqed.org/forum/2010101856183/roger-ailes-ouster-from-fox-news-highlights-ongoing-issue-of-workplace-harassment

#### **SELECTED SPEAKING ENGAGEMENTS**

#### 2024

HR Acuity webinar

Credible? Not Credible? Tips for Assessing Credibility

HR West Annual Conference

The High Cost of a Toxic Workplace and 5 Tips for Creating a Healthy Culture

SHRM Annual Conference – MEGA Session

Seven Steps (plus tips) for Perfecting Your Documentation

HR Star Conference - Los Angeles

Documentation on Trial

Top 10 Investigation Mistakes

Northern California SHRM

The HR and Manager Trifecta: Tips and Tools for Effectively Coaching Employees, Having Difficult Conversations, and Creating Airtight Documentation

PIHRA Annual Conference - Just the Facts: Perfecting the Investigation Interview

HR Star Conference - San Francisco

Documentation on Trial

Top 10 Investigation Mistakes

PIHRA South Bay

The High Cost of Getting Even: Understanding and Preventing Retaliation Claims

#### **2023**

HR Acuity webinar -

Just the Facts: Perfecting Your Investigation Interview

HR West Annual Conference

Your Documentation on Trial

La Crosse Area SHRM webinar

Creating Bulletproof Documentation

SHRM Annual Conference – MEGA Session

Creating Bulletproof Documentation

HR Star Conference – Los Angeles

Preventing the Escalation of Abusive Conduct and Toxic Behaviors at Work

When No Witnesses Are Around: Tips for Assessing Credibility

#### 2022

Berkeley Center on Comparative Law

The Power of Coaching to Change Behavior

Greater Merrimack Valley Human Resource Association

7 Steps for Creating Bulletproof Documentation

HR West Annual Conference

No Witnesses? No Problem: Tips for Assessing Credibility

Northern California SHRM

Sharpen Your Investigation Interview Skills

**SHRM Annual Conference** 

7 Steps for Creating Bulletproof Documentation – MEGA Session

HR Star Conference

Preventing the Escalation of Abusive Conduct and Toxic Behaviors

Int'l Assn of Workplace Bullying and Harassment

The Power of Coaching to Change Behavior

#### 2021

Northern California Human Resource Association's HR West 30th Annual Conference Innocent Offenses? 5 Tips for Eradicating Microaggressions in Your Workplace

West Sound HR Management Association

7 Steps for Creating Bulletproof Documentation

Investigation Interviews: How to Get Critical Evidence from Your Witnesses

**SHRM Annual Conference** 

7 Steps for Creating Bulletproof Documentation

AWI Annual Conference

Moderator: The Complex Web of Licensing and Multi-jurisdictional Practice for External Attorney Investigators

#### 2020

Northern California Human Resource Association's HR West 29th Annual Conference No Witnesses? No Problem! Tips for Assessing Credibility

Selected, but appearances cancelled due to pandemic

CalGov HR Conference & Expo -

No Witnesses? No Problem! Tips for Assessing Credibility

HR Star Conference – Los Angeles and San Francisco

Just the Facts: Perfecting the Workplace Investigation Interview

The Bully and The Bottom Line: Legal & Productivity Issues Arising from Bullying Behavior

SHRM Annual Conference and Exposition

7 Steps for Creating Bulletproof Documentation

PIHRA HR Conference

Presentation to be determined

Rhode Island SHRM

Keynote Speaker

#### <u>2019</u>

HR Star Conference – Los Angeles, San Francisco (Highest rated presenter)

Investigating Retaliation Claims

He Said, She Said. What do I do Now? Tips for Assessing Credibility

Northern California Human Resource Association's HR West 29th Annual Conference (Top 5 highest rated)

He Said, She Said. What do I do Now? Tips for Assessing Credibility

SHRM Employment Law and Legislative Conference

Documentation on Trial

SHRM Annual Conference and Exposition (Top 10% highest rated)

He Said, She Said. What do I do Now? Tips for Assessing Credibility

7 Steps for Creating Bulletproof Documentation

PIHRA CA HR Conference - Long Beach

No Witnesses? No Problem! Tips for Assessing Credibility

Northern California SHRM Symposium

Pre-Conference workshop: Just the Facts – Perfecting Your Investigation from Interviews to Credibility Determinations

Prior speaking engagements provided upon request