

David E. Pilcher, CPCU, ARM, AIC, AAI

1034 Wild Rose Avenue • Monrovia, CA 91016-3069 • (626) 533-5679 • david@davidpilcher.com

Risk Management, Insurance, and Claims Consulting Services

EXPERIENCE

Self-Employed - Monrovia, CA

Nov 2001 - Present

Risk Management/Insurance and Claims Consultant

- Multiple roles in Risk Management, Insurance and Claims Consulting Services.
- Litigation Support in relevant legal actions pending before courts, including Expert Witness testimony for both Plaintiff and Defense counsel.
- Planning, development, strategic implementation, and execution of risk management and crisis management solutions for various situations and cases.
- Optimize risk and reward balance by applying and assessing basic factual evidence of each individual case and statistical analytics as they relate to current regulations.
- Have provided claims consulting, auditing and loss control services for clients including NPI Medical Group, Pacific Staff Management, Elite Security Services, Braun Linen Services, ACS Group, Aihara Financial Insurance Services, Taro's Tapas, LLC, and Morris National, Inc., the New Otani Hotel and Yoshinoya West, Inc.

Fullerton School District - Fullerton, CA

Sep 2002 - Jun 2003

Risk Manager

- Full management responsibility for all Risk Management operations for K-8 School District with an enrollment of 13,554 students and approximately 1500 classified and certificated personnel spanning 22 sites.
- Identified areas of risk and defined specific action plans to reduce/control risk through leveraging industry knowledge and leadership.
- Administered district's property liability and self-insured workers compensation programs, student accident insurance, and employee health and welfare benefits programs.
- Functioned as a business partner with efficient governing of employee health and welfare benefits program including implementing Section 125 Cafeteria plan for health and childcare tax sheltered savings to employees and introducing improvements to management life insurance program.
- Served as district Board Member and Trustee for the Metropolitan Employees Benefit Association.
- Planned, developed and actualized safety and loss control procedures throughout district.
- Advised on all risk and insurance related issues as well as conducted comprehensive contractual reviews.
- Devised and implemented annual budget comprised of \$1.35M for fiscal years 2002-2003.

Axis USA International Loss Adjusters - Pasadena, CA

Apr 2000 - Oct 2001

Casualty Claims Manager

- Selected by senior management to develop and execute Casualty Claims division for prominent international adjusting firm specializing in complex commercial and industrial property and specialty claims of Fortune 500 corporations.
- Focused on business development and marketing including research and development of new products and services
- Responsible for multiple-line casualty claims adjustments and investigations while continually providing a high level of client support.

Travelers Property Casualty Diamond Bar, CA

Oct 1990 - Mar 2000

Investigative Case Manager/Litigation Specialist

- Managed litigated claims files including in depth analysis of liability issues and formulating defense strategies, negotiation, settlement or adjudication of accepted and controverted claims.
- Directed case management of workers compensation caseload including AOE/COE investigation and related issues, directing litigation, vocational rehabilitation and return to work programs.
- Interfaced regularly with risk management professionals, insured individuals, claimants, legal representatives, medical providers, regulatory agencies, rehabilitation counselors, law enforcement and repair and salvage vendors.
- Development and dissemination of compensability rationales, reserve advisories and effective resolution plans.
- Consistently maintained thorough and current knowledge of tort liability and common law principles, state and federal workers compensation law and labor code provisions.
- Managed multiple line property casualty claims enveloping general liability, commercial auto, and workers compensation.
- Conducted field and on site investigations and compiled evaluations of general liability claims including premises and operations, products and completed operations, contractual liability and commercial auto.

VOLUNTEERISM

Cal State Fullerton University Extended Education Program – Fullerton, CA
Risk Management and Threat Assessment Advisory Board

Alliance of Schools for Cooperative Insurance Programs (ASCIP) – Cerritos, CA
Loss Control Committee Member 2002-2003

City of Monrovia – Monrovia, CA

Volunteer Risk Management Assistant for the City of Monrovia

Drafted a model Ergonomics Policy in compliance with the OSHA proposal which was shared with the Risk Management of Corona, CA and Fairfax County, VA, and subsequently adopted for their use.

EDUCATION / PROFESSIONAL DEVELOPMENT

Bachelor of Arts, Psychology

University of California at Los Angeles - Los Angeles, CA

Chartered Property Casualty Underwriter-American Institute for Chartered Property Casualty Underwriters-Malvern, PA

Associate in Risk Management - Insurance Institute of America - Malvern, PA

Associate in Claims - Insurance Institute of America - Malvern, PA

Accredited Advisor in Insurance - Insurance Institute of America - Malvern, PA

LICENSURE / CERTIFICATIONS

California Department of Insurance - Sacramento, CA

Fire and Casualty Broker/Agent, Life Agent License # 0652210

California Department of Industrial Relations, Self Insurance Plans - Sacramento, CA

Self Insurance Administrators Certificate

MEMBERSHIPS / PUBLICATIONS

CPCU Society, Los Angeles Chapter

Consulting, Litigation, and Expert Witness Section, CPCU Society

Claims Section, CPCU Society