

# JIMENEZ RICARDO

## EMPLOYMENT

### HISTORY

#### **NINETAILS PERFORMANCE LLC**

##### **Founder/ Lead Expert**

Key roles:

- Automotive Expert Witness
- Automotive Business Coaching
- Vehicle Inspection Services
- Vehicle Diagnosis Consulting

April 2026 – Present

#### **BMW OF NORTH AMERICA LLC**

##### **Technical Field Analyst**

Key roles:

- Technical Expert for Defense of Lemon Lawsuits
- Company Representative in PMK/PMQ and Expert Depositions and Trials
- Conduct Legal Vehicle Inspections
- Company Representative for Arbitrations / Mediations
- Conduct Dealer Network Visits and QC development

August 2024 – Present

#### **BMW OF NORTH AMERICA LLC**

##### **BMW Group Technical Training/ Aftermarket Business Support**

Key roles:

- Rolls Royce Training Development Lead
- High Voltage Specialty Trainer and Course Development
- Advanced Diagnosis Trainer and Developer
- STEP Program Development
- Warranty Training and Development

October 2017 – August 2024

## **IRVINE BMW**

### **BMW Master Technician**

Key roles:

- Lead Diagnostic Technician
- BMW and Rolls Royce Diagnosis and Repair
- Service Team Lead
- Mobile Customer Support

August 2015- October 2017

## **CNC EXOTICS**

### **Master Technician / Shop Foreman**

Key roles:

- Shop Foreman
- Ferrari/Maserati/McLaren Service Specialist
- Parts Inventory Management
- Facility Management

February 2013-May 2015

## **BMW/MINI OF ONTARIO**

### **MINI Level 1 Technician**

Key roles:

- Lead Diagnostic Technician
- Master MINI Diagnostic Technician
- Mobile Customer Support

March 2012-February 2013

## **BMW/MINI OF MURRAY**

### **MINI Level 1 Technician**

Key roles:

- MINI Certified Technician
- Diagnostic and Repair Technician
- Warranty Specialist

May 2011-March 2012

## EDUCATION

### **MINI STEP TRAINING PROGRAM, ORLANDO FL**

Universal Technical Institute and Custom Training Group

**2011- 2011**

### **UNIVERSAL TECHNICAL INSTITUTE (UTI), RANCHO CUCAMONGA, CA**

Diploma in Automotive Technology

Graduation: December 2010

Training Included 1260 hours

### **SAN BERNARDINO VALLEY COMMUNITY COLLEGE, SAN BERNARDINO CA**

Machining Technologies

November 2009 - 2010

### **FONTANA HIGH SCHOOL, FONTANA CA**

Graduated 2009

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## AWARDS

UTI Excellent Attendance

UTI Student of the Phase; Two Courses

UTI Director's Honor List; Eleven awards

BMW of Murray Employee of the Quarter

BMW North America Instructor of Excellence

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## CERTIFICATIONS

BMW Master Technician Certified

BMW High Voltage Specialist Certified

Rolls Royce Level 1 and 2 High Voltage Certified

ASE Master Certified

A1 – Engine Repair

A2 – Automatic Transmission / Transaxle

A3 – Manual Drivetrain and Axles

A4 – Suspension and Steering

A5 – Brakes

A6 – Electrical / Electronic Systems

A7 – Heating and Air Conditioning

A8 – Engine Performance

MINI Master Diagnostics and Repair Certified