

# NATASIA JONES, BHA

## CONTACT



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## AREAS OF EXPERTISE

- Ambulatory Surgery Center Operations
- Regulatory Compliance - Medicare, AAAHC, AAAASF
- Policies and Procedures Development and Implementation
- Accreditation and Survey Readiness
- Credentialing & Privileging Processes
- Perioperative Workflow Systems
- Patient Safety and Risk Management
- Documentation Standards and Medical Record Review
- Quality Assurance and Performance Improvement
- Emergency Preparedness in ASC Settings
- Operational Leadership and Staff Management

## CERTIFICATIONS

- Licensed Vocational Nurse - Lic# 693155
- Health Care Facilities Life Safety Certification, NFPA
- Certified Infection Control Coordinator, AORN
- Certified for Trach Care, Golden State Nursing
- Certification for IV and Blood Withdrawal, Golden State Nursing

## EXPERT WITNESS SERVICES

Ambulatory Surgery Center Administrator with extensive experience in healthcare operations, regulatory compliance, and perioperative systems. Proven expertise in CMS, AAAHC, AAAASF accreditation, policy development, risk management and quality assurance programs.

Experienced in evaluating healthcare systems, identifying operational gaps, and implementing compliant, efficient processes aligned with industry standards. Provides subject matter expertise in ASC operations, patient safety systems, documentation practices, and regulatory compliance.

## PROFESSIONAL EXPERIENCE

October 2024 - Current

**Clinical Operations Director *Pegasus Surgery Center***, Newport Beach, CA

- Direct all aspects of ambulatory surgery center operations, maintaining full accountability for regulatory compliance, financial performance, staffing, and perioperative workflow execution
- Enforce compliance with CMS Conditions for Coverage and AAAHC accreditation standards through policy implementation, audit oversight, and operational governance
- Establish and drive policies and procedures to ensure standardized, compliant, and efficient care delivery across all departments
- Maintain full authority over provider credentialing and privileging processes, ensuring appropriate scope of practice and compliance with governing standards
- Lead sterile processing operations, ensuring adherence to sterilization protocols, infection prevention standards, and regulatory requirements
- Drive operational strategy through continuous evaluation and redesign of systems impacting documentation, patient flow, and safety outcomes
- Hold accountability for performance metrics, operational outcomes, and continuous quality improvement initiatives
- Lead vendor strategy and contract negotiations to ensure cost control and operational efficiency
- Serve as primary decision-maker in resolving operational, compliance, and workflow challenges

2018 - Current

**Healthcare Operations & ASC Consultant *Various Facilities***, Southern California

- Advise surgery centers across Southern California and healthcare organizations on operations, compliance, credentialing, infection control, and process improvement
- Conduct operational and regulatory assessments to identify deficiencies and implement corrective action plans
- Lead accreditation readiness efforts, including mock surveys and compliance remediation
- Evaluate and restructure credentialing and privileging systems

- Medical record review
- Standard of care analysis (administrative and operational)
- Report writing
- Deposition and trial testimony

- Assess sterile processing and infection control programs for compliance with regulatory standards
- Provide guidance on quality assurance, risk management, and patient safety systems
- Support leadership teams in implementing sustainable operational improvements
- Bring multi-facility insight into industry standards, system failures, and best practices

October 2019 - November 2024

**Administrator *Post Surgery Center, LLC*, Irvine, CA**

- Built and led an ambulatory surgery center from ground zero through full operational launch
- Achieved AAAHC accreditation within two months and secured Medicare certification
- Held full executive authority over all operational, clinical, and regulatory functions
- Designed and enforced all policies and procedures to ensure compliance with CMS and accreditation standards
- Directly responsible for credentialing and privileging of providers and all processes, maintaining governance over provider approval and scope of practice
- Established and led infection control and sterile processing programs
- Directed quality assurance, audits, and corrective action initiatives
- Maintained full financial oversight, including budgeting, payroll, and revenue strategy
- Led staffing strategy, hiring, and performance management
- Collaborated with physicians and anesthesia providers on case selection and perioperative operations

June 2017 - October 2019

**Clinical Administrator *Starpoint Health Inc.*, Newport Beach, CA**

- Managed ambulatory surgery center operations, including compliance, staffing, and workflow coordination
- Supported accreditation and regulatory compliance efforts through policy implementation and audit preparation
- Directly responsible for all compliance surveys and plan of corrections
- Directed credentialing processes and ensured compliance with regulatory requirements
- Oversaw documentation standards and quality improvement initiatives
- Coordinated operational workflows to support efficient and compliant patient care delivery

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## EDUCATION

**Bachelor of Science Health Administration**

**Grand Canyon University, Phoenix, AZ**