



Key Qualifications

Kathryn McKenzie Dillon, known as “Katy Mac,” is a Certified Rehabilitation Counselor, Certified Life Care Planner, and Certified Vocational Evaluator with more than a decade of rehabilitation experience.

Katy Mac specializes in vocational and life care planning services across areas like workers' compensation, personal injury, medical malpractice, long-term disability, divorce, and Veterans Affairs disability. She is qualified as an expert witness by the Social Security Administration. Katy Mac excels in vocational evaluations, performing cost research, earning capacity assessments, labor market research, and life care planning for both plaintiff and defense cases.

She earned her master's in vocational rehabilitation counseling from Auburn University and is a member of the International Association of Rehabilitation Professionals (IARP), American Board of Vocational Experts (ABVE), and the Vocational Evaluation and Career Assessment Professionals (VECAP).

Education and Certifications

Auburn University, Auburn, AL

Master of Education, Clinical Rehabilitation Counseling

Auburn University, Auburn, AL

Bachelor of Science, Rehabilitation and Disability Studies

FIG Education Planning, Canton, NC

FIG Education Post Graduation Certificate-Life Care Planning

Commission on Rehabilitation Counselor Certification

Certified Rehabilitation Counselor

International Commission on Healthcare Certification

Certified Life Care Planner

Commission on Rehabilitation Counselor Certification

Certified Vocational Evaluator

Tweedy Vocational Consulting/Southeastern Vocational Consulting, Birmingham, AL

Vocational Consultant & Life Care Planner (January 2014–Present)

- Provide vocational expert and life care planning analysis, reports, and testimony
- Support business growth through sourcing, recruiting, and hiring new contractors who aligned with the organization's mission, vision, and values, which more than doubled the amount of workers
- Led onboarding and training for 10+ key contributors, which brought forth higher levels of workforce retention and allowed the organization to continue to serve new business inquiries
- Facilitated quality control initiatives by diligently providing feedback on evaluations and coaching workers through challenges in order to maintain a high level of work performance
- Significantly fed pipeline of new business referrals through building connections at conferences, operating booths, networking at bar association meetings, and visiting attorney offices
- Researched and introduced new product lines that fulfilled needs in an ever-changing marketplace
- Spearheaded the organization's transition to an online SSA billing system by creating training webinars and communicating updates to the team regarding changes in order to ensure proper system use
- Introduced a process of sharing subject matter expertise in client cases to strengthen each team member's knowledge of how to assist clients with specific types of disability-related challenges, therefore allowing the business to develop a keen ability to help more clients in less time

Stokes & Associates, Birmingham, AL

Case Manager (May 2023–August 2024)

- Manage up to 100+ cases while navigating ever-changing priorities of clients' needs
- Developed multiple multi-million life care plans through careful research and cost analysis
- Provide litigation support services related to earning capacity evaluation, labor market research, job-seeking skills training, and related areas within the scope of practice of vocational rehabilitation
- Participated in clinical interviews and administered vocational test batteries in forensic cases
- Coordinated all services during treatment and made appropriate community referrals; maintained contact with payor sources, families, physicians, and therapists, providing adjustment counseling and family training

Vocational Diagnostics, Inc., Birmingham, AL

Vocational Consultant & Life Care Planner (May 2022–May 2023)

- Managed up to 150+ cases while navigating ever-changing priorities of clients' needs
- Developed multiple life care plans over \$20M through careful research and cost analysis
- Provided litigation support services related to earning capacity evaluation, labor market research, job-seeking skills training, and related areas within the scope of practice of vocational rehabilitation
- Participated in clinical interviews and administered vocational test batteries in forensic cases

Division For Aging & Rehabilitation Services, Portsmouth, VA

Rehabilitation Counselor (August 2012–January 2014)

- Promoted from intern to newly created role in the organization to grow presence in the community
- Quickly grew caseload from 0 to 80 through strategic planning and new referral generation
- Forged new collaborations with agencies, mental health facilities, and other resources in order to nurture a strong pipeline of new client leads in the organization's network and community
- Aligned clients with appropriate IPEs through conducting intake meetings, administering skills assessments, discussing disability limitations, and providing tailored job coaching

Affiliations

- The American Board of Vocational Experts
- The International Association of Rehabilitation Professionals in the Private Sector, Forensic Section
- The Vocational Evaluation and Career Assessment Professionals
- Commission on Rehabilitation Counselor Certification (CRCC) Item Writing Sub-Committee

Community Outreach

- Sawyerville Day Camp, Greensboro, AL, 2011–2016
- Ascension Episcopal Church, Birmingham, AL, 2023–Present