

# Curriculum Vitae

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**Christopher L. Friedley, CPCU, AIC, SPPA, CPAU**  
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## Summary of Expertise

20+ years experience in good – faith property claims handling standards and loss estimating, **excluding auto and liability**. Senior claims adjusting roles with Farmers Insurance, Sedgwick and McLarens. Adjusted numerous multimillion-dollar claims. Holds advanced designations of CPCU (Chartered Property Casualty Underwriter), AIC (Associate in Claims), and SPPA (Senior Professional Public Adjuster). Certified as CPAU (Certified Property Appraiser & Umpire). Actively licensed and practicing public adjusting in multiple states.

## Employment

### **Christopher L. Friedley Public Adjuster, LLC**

Founder & Public Insurance Adjuster | Aug 2024 – Present

- Founded licensed public adjusting firm representing policyholders in Mississippi and Louisiana in complex residential and commercial property insurance claims.
- Provides detailed damage assessments, policy interpretation, and negotiation of settlements on behalf of clients facing denied, underpaid, or delayed claims.
- Prepares written reports and expert opinions on causation, scope of damage, and insurance coverage issues for attorneys and insureds involved in coverage disputes or litigation.
- Regularly interfaces with contractors, engineers, and legal counsel to support accurate claim documentation and resolution.
- Serves as appraiser and umpire in disputed property claims, providing impartial evaluations and facilitating resolution in accordance with policy appraisal provisions.

## **McLarens**

National General Adjuster | Aug 2021 – Jul 2024

- Handled complex commercial and high-net-worth property claims across the U.S. on behalf of insurance carriers, including large-loss and catastrophe events involving fire, wind, and structural collapse.
- Led investigations into cause, scope, and coverage; collaborated with engineers, accountants, and legal teams; and produced detailed reports supporting multimillion-dollar settlements under commercial property, builder's risk, and business interruption policies.

## **Sedgwick**

General Adjuster | Feb 2017 – Jul 2021

- Managed residential and mid-level commercial property claims across multiple states on behalf of insurers, including fire, wind, hail, and water losses.
- Conducted field inspections, prepared Xactimate estimates, interpreted policy coverage, and negotiated settlements—building a strong foundation in claims handling, customer communication, and carrier compliance.

## **Farmers Insurance**

Senior Commercial Claims Representative | Apr 2011 – Jan 2017

- Investigated and resolved residential and small commercial property claims for wind, hail, fire, and water losses, handling both daily and catastrophe assignments on behalf of insurers.
- Performed on-site inspections, developed Xactimate estimates, applied policy language to coverage decisions, and guided policyholders through the claims process while maintaining compliance with carrier and regulatory standards.

## **Foremost Insurance**

Senior Residential Claims Representative | Feb 2007 – Mar 2011

- Managed residential property claims involving mobile and manufactured homes, developing expertise in factory-built housing construction, anchoring systems, and specialized coverage considerations.
- Deployed nationwide for catastrophe events, conducting high-volume field inspections, preparing Xactimate estimates, and resolving claims under tight deadlines while representing multiple national insurance carriers.

## **Pilot Catastrophe**

Catastrophic Claims Representative | Sep 2005 – Jan 2007

- Deployed immediately after Hurricane Katrina to adjust residential property claims across multiple Gulf Coast states, working in disaster zones under extreme conditions.

## **Licenses & Certifications**

Public Adjuster – Mississippi Insurance Department | Aug 2024 – Present

Public Adjuster – Louisiana Department of Insurance | Sep 2024 – Present

Public Adjuster – Georgia Department of Insurance | Sept 2024 – Present

Certified Property Insurance Appraiser (CPAU) – Insurance Appraisal and Umpire Association, Inc. | Jan 2025 – Present

Registered Insurance Appraiser – Louisiana Department of Insurance | Aug 2024 – Present

Associate in Claims (AIC) – The Institutes | Aug 2013

Chartered Property Casualty Underwriter (CPCU) – The Institutes | Feb 2018

Certificate in Professional Public Adjusting – The Institutes | Oct 2024

Senior Professional Public Adjuster (SPPA) – The Institutes | Oct 2024

## **Professional Memberships**

National Association of Public Insurance Adjusters | Jul 2024 – Present

American Association of Public Insurance Adjusters | Aug 2024 – Present

Mississippi Magnolia CPCU Society | Feb 2018 – Present

Better Business Bureau | Apr 2025 – Present

Ocean Springs Chamber of Commerce | Feb 2025 – Present

Jackson County Chamber of Commerce | Apr 2025 – Present

Gulf Coast Chamber of Commerce | Apr 2025 – Present

Building Owners and Managers Association – Mississippi Chapter | Sept 2025 – Present

Associated General Contractors – Mississippi Chapter | Aug 2025 – Present

Mississippi Association for Justice | Apr 2025 – Present

Great Gulf Coast Apartment Association | Aug 2025 – Present

## Other Professional Experience

### Lanier Worldwide

Account Executive | Jul 2003 – Aug 2005

- Sold business machines and document management solutions to commercial clients along the Mississippi Gulf Coast.

### Xante Corporation

Account Executive | May 2001 – Jun 2003

- Managed international sales of digital printing and prepress equipment, focusing on clients in Western Canada

### University of South Alabama

Full-time Student | Oct 1998 – Apr 2001

- Completed coursework leading to a Bachelor of Arts in International Business.

### TM Century

Audio Recording Engineer | Oct 1984 – Sept 1998

- Recorded radio and television jingles and commercial ads for regional and national clients.

## Education

Bachelor of Arts, International Business, University of South Alabama | 2001

High School Diploma, Bryan Adams, Dallas, TX | 1984