

# Maria Hagen, RN BSN



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## **Professional Summary:**

Dedicated and compassionate Emergency Room Nurse with 12 years of experience providing high-quality patient care in emergency settings. Proven ability to remain calm under pressure and deliver efficient, evidence-based nursing interventions. Adept at collaborating with multidisciplinary teams to ensure optimal patient outcomes. Respond to emergencies and participate in resuscitation efforts, ensuring adherence to established protocols. Provide education to patients and families regarding their conditions, medications, and discharge instructions. Document patient information accurately and maintain confidentiality. Charge Nurse and mentor for new graduates.

## **Professional Experience:**

- Rush Oak Park, Oak Park Illinois, Emergency Room, February 2022-present. Adult and Pediatric population.

- Rapid assessment and triage of patients presenting with diverse medical conditions and injuries.
- Administering emergency interventions and treatments, including medications, IV fluids, and advanced life support measures.
- Collaborating with multidisciplinary teams, including physicians, surgeons, and technicians, to develop and implement patient care plans.
- Operating and maintaining specialized medical equipment, such as cardiac monitors, defibrillators, and ventilators.
- Providing education and support to patients and their families regarding medical conditions, treatment options, and discharge instructions.
- Adhering to established protocols and standards of care to ensure patient safety and optimal outcomes.
- Participating in ongoing training and professional development activities to enhance clinical skills and knowledge in emergency medicine.
- As a charge nurse, I hold a pivotal role in the healthcare team, overseeing the nursing staff and ensuring smooth operations within the Emergency Room Providing strong leadership and guidance to the nursing staff and promoting a positive work environment and fostering teamwork.
- As a Spanish-speaking nurse with translation skills, I interpret medical conversations, discussions, and instructions between healthcare providers and Spanish-speaking patients in real-time, ensuring clear understanding and informed decision-making.

- Highland Park Hospital (8 week assignment) fall of 2021. Adult and Pediatric Population.

- Provided direct patient care in accordance with nursing standards and facility policies, including assessments, medication administration, and other nursing interventions.
- Quickly adapted to new healthcare environments, patient populations, and clinical settings, demonstrating flexibility and resilience in response to changing assignments.

- Little Company of Mary, Oak Lawn Illinois, Emergency Room 2021-2022. Adult and Pediatric Population.

- Multifaceted and demanding, requiring a combination of clinical expertise, critical thinking skills, and compassion
- Translated for Spanish speaking patients.
- Acted as a nurse preceptor for new hires.

- McAllen Hospital COVID Emergency Response, McAllen Texas, July 2020. Pediatric Population

- Participated in disaster response efforts in public health emergencies, to provide medical assistance and support to affected individuals and communities.

- Harlem Hospital COVID Emergency Response, New York City, April 2020. Adult and Pediatric population.

- As an emergency response team member, I completed 32 12-hour shifts in a row to alleviate the nursing shortage during the COVID-19 pandemic.

- Tri-unity infusions, home health infusions, 2018- 2025. Adult and Pediatric Population.

- Administer intravenous medications, fluids, and other prescribed therapies to patients in accordance with physician orders and nursing protocols, ensuring safe and effective delivery of treatment.

- Oak Lawn Children's Hospital, Oak Lawn Illinois, Emergency Room 2016-2017

- Assessed and prioritized pediatric patients based on the severity of their condition, recognizing signs of distress and ensuring that those with the most critical needs receive immediate attention.

- Conducted thorough assessments of pediatric patients, including infants, children, and adolescents, taking into account their developmental stage and unique healthcare needs.
- Administered age-appropriate medications, perform procedures, and provide treatments to stabilize pediatric patients in acute distress, such as managing respiratory distress, fever, or dehydration.
- Provided compassionate care to pediatric patients and their families, addressing their concerns, answering questions, and involving them in the decision-making process regarding their child's care.
- Created a child-friendly and comforting environment within the emergency department, utilizing distraction techniques, toys, and other resources to reduce anxiety and promote cooperation during procedures and treatments.
- Recognized and responded to common pediatric emergencies, such as respiratory distress, allergic reactions, seizures, and trauma, with prompt and effective interventions.
- Provided age-appropriate emotional support and reassurance to pediatric patients, addressing their fears and anxieties in a supportive and nurturing manner.
- Accurately documented assessments, interventions, and patient responses in the electronic medical record, maintaining thorough and timely documentation of care provided to pediatric patients.

● Palos Health Community Hospital, Palos Heights Illinois, Emergency Room  
2015-2021. Adult and Pediatric Population.

- Provided direct patient care, including assessments, medication administration, wound care, and other nursing interventions, in accordance with established nursing standards and protocols.
- Collaborated with interdisciplinary healthcare teams to develop individualized care plans for patients, based on their medical conditions, treatment goals, and preferences.
- Translated for Spanish speaking patients.

- Metro South Medical Center, Blue Island, Illinois, Emergency Room 2012-2015, Charge nurse. Adult and Pediatric population.

- As a new graduate nurse, I embarked on an exciting and rewarding journey as I transitioned from student to professional nurse.
- Provided direct patient care under the supervision of experienced nurses and healthcare providers, applying the knowledge and skills acquired during my nursing education.

**Education:**

- Bachelor of Science in Nursing (BSN)  
Trinity Christian College, 2012

**Licenses and Certifications:**

- Registered Nurse (RN), Illinois License
- Advanced Cardiovascular Life Support (ACLS)
- Pediatric Advanced Life Support (PALS)
- Basic Life Support (BLS)

**Skills:**

- Audit Trail interpretation
- Triage and assessment
- Rapid response and critical interventions
- Team collaboration
- Electronic health records (EHR) proficiency

- Effective communication
- Emergency patient care

**Awards:**

- Daisy Award winner, March 2019
- Daisy Award nominee times 4

**Languages**

- English
- Spanish: native