

MARK L. FRIEDMAN MD FACEP FACP
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Phone: 630-567-5991
Email: edoc02@gmail.com

PROFESSIONAL RESUME

2012-date Chief Medical Officer First Stop Health

2012-date President Medical Directions Corp.

Current Projects include:

Consulting for health care related ventures and organizations

**2012-2018 Associate Professor of Emergency Medicine Frank Netter School of
Medicine**

2007- 2018 Attending Emergency Physician St Vincent's Hospital, Bridgeport, CT

2018-date Emeritus status St Vincent's Hospital , Bridgeport, CT

2007-2016 Asst Clinical Professor of Trauma and Emergency Medicine UCONN

2008-2012 President Premium Health Care Services LLC (ICRS)

2005-2008 President and CEO Premium HealthCare Services Corp.

Key Accomplishments Include

Development and operation of RAC audits in Region A

Design of DRG audit programs for Medicare advantage, Medicaid and commercial plans

Recruitment and training of RAC auditors

2003-2006 Adjunct Professor of Public Health, Benedictine University, Lisle, IL

2000-2006 Assistant Clinical Professor of Emergency Medicine and Attending

Emergency Physician University of Illinois at Chicago, Chicago, IL

Attending Emergency Physician Silver Cross Hospital, Joliet, IL

1998-1999 Associate Medical Director and Vice President for DRG Services at

Concentra Managed Care (a \$1B company which at that time traded on nasdaq under CCMC). I was under an exclusive services contract and was primarily responsible for the DRG audit service line. I also functioned as on site medical director at the Concentra Preferred Systems subsidiary in support of hospital bill audit, credit recovery and fee negotiation.

Key Accomplishments Include:

Increased revenue for DRG line of services by 325% in 12 months.

Successfully developed and led the DRG review team.

Reorganized and redesigned DRG review services at Concentra.

Played a key role in marketing and new client development, including the addition of Anthem Blue Cross as a client.

1994-1998 CEO, Medical Director, and Principal, National Medical Claims Analysts

NMCA was a leading medical cost containment consulting firm. I organized an investor group and negotiated the purchase of the company. I then orchestrated its expansion from a regional to a national company providing cost containment services to the medical insurance industry (including several Blue Cross Plans and National HMOs) throughout the United States. I was instrumental in the design and roll-out of new products and services as well as strategic planning and marketing.

Key Accomplishments Include:

Successfully reorganized and grew NMCA into a national company.

Developed a nationwide network of nurse auditors and physician consultants.

Organized and led the implementation of an aggressive marketing effort that produced 50% growth in the client base over 18 months.

Introduced audit programs that set new standards in the industry.

Exceeded budget forecasts four years in a row.

Sold NMCA to Concentra Managed Care 1998.

1991-1998 Attending Emergency Physician

Jordan Hospital, Plymouth, MA

Responsible for delivery of medical care, quality assurance, and medical billing services for the physicians group.

Key Accomplishments Include:

Increased collected revenues by over 20%

Solved problem of missed X-ray readings in walk-in clinic

Introduced and successfully implemented the use of voice-activated dictation in the ED.

1987-1991 Chief of Emergency Medicine St Elizabeth's Hospital of Boston and Asst. Professor of Medicine, Tufts University School of Medicine

Developed a new academic division of Emergency Medicine.

Recruited and hired physician staff. Participated in the budgeting and management processes for the hospital and the department (annual visits grew from 35,000 to 40,000)

Key Accomplishments Include:

Decreased patient walk-out rate (LWOBS) from 5% to <1%

Increased patient volume by > 20%

Increased patient satisfaction rating to 95+%

Introduced and implemented voice activated computer dictated records.

Developed a new occupational health program that contracted with Amtrak, the MBTA, City of Brookline, and Boston Fire Dept.

Helped develop and integrate a mass casualty plan for the City of Boston on the Conference of Boston Teaching Hospitals EMS committee.
Successfully deployed that plan during the 1990 Amtrak- MBTA train crash which involved 264 casualties.

Chaired hospital disaster committee and revised the hospital disaster plan.
Made the Emergency Physicians group financially self-supporting.

Governmental Appointments

2002-2007 Member IMERT (Illinois Medical Emergency Response Team)
1991-1998 Member Massachusetts Attorney General's Medical Advisory Committee
1985-1998 Member Massachusetts Medical Malpractice Tribunals

Honors National Merit Scholar 1969
BA with Special Honors in Biology University of Chicago 1973
Sigma Xi Prize for undergraduate research University of Chicago 1973
Krohn Scholar Kenan Flagler Business School Univ. N. Carolina 1991
Life Fellow American College Emergency Physicians 2006

Other Experience

2013-2017 Member and physician consultant Explorer's Club
2012-2017 Admissions Committee Frank Netter School of Medicine
2007-2012 Ship's Doctor Holland America Cruise Lines
2003-2007 Consulting / advisory role (pro-bono) for SALF (Save a Life Foundation)
2003 Participant in TOPOFF II federal anti terrorist exercise
2001-2006 IMERT –Illinois Medical Emergency Response Team
1995-2007 Oral board review course examiner MACEP & ICEP
1993-1998 MACEP Reviewer for malpractice cases
1987-1998 President, The Brighton Group (Medical billing and consulting)
Various Malpractice defense consulting for MMPIA (MA) and CMC (St Paul)
Co developer MACEP Malpractice Defense Initiative / Course
1987 Private Healthcare Systems (Utilization Review)
1986 Health Resources Corp. (Occupational Medicine)

1980-1987 Refer to clinical CV for details.
Education Refer to clinical CV for details.
Examinations Refer to clinical CV for details.
Board Certifications Refer to clinical CV for details.
Publications Upon request

MARK L. FRIEDMAN MD FACEP FACP
CURRICULUM VITAE

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PERSONAL DATA Place of Birth: Jersey City, N. J.
Marital Status: Married, Four Children

EDUCATION BA with honors, University of Chicago, 1973
MD, University of Chicago (Pritzker), 1977
Medical Internship and Residency, Michael Reese Hospital
and Medical Center, Chicago, Il. 1977-80
Krohn Scholar, University of North Carolina Business
School, 1991-92

HONORS National Merit Scholar 1969
Sigma Xi prize for undergrad research, Univ. Chicago 1973
Krohn Scholar, Kenan Flagler Business School, UNC 1991
Life Fellow American College Emergency Physicians 2006

EXAMINATIONS CCDS (Certified Clinical Documentation Specialist) 2013
American Board of Emergency Medicine,
Certified November 27,1985
Recertified December 27, 1995, Dec 23, 2005, 2015
Diplomate, National Board of Medical Examiners
July1,1978 Certificate # 179088
American Heart Association BLS Certified 1979
Recertified 1985, 1990,1991,1993...
American Heart Association ACLS Certified 1979
Recertified 1982, 85, 87, 89, 91,...,2017
American Board of Internal Medicine,
Certified September 9, 1980
American College of Surgeons ATLS Certified 1983
American Heart Assoc. ACLS Instructor Certified 1986
Am Board of Medical Management Cert. 1993

ACADEMIC APPOINTMENTS Associate Professor of Emergency Medicine Frank Netter School
of Medicine 2012-2018
Asst Clinical Professor of Trauma and Emergency
Medicine UCONN 2007- 2016

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Asst Clinical Professor of Emergency Medicine
University of Illinois 2000-2006

Adjunct Professor of Public Health
Benedictine Univ. 2003-2006

Assistant Professor of Medicine
Tufts Univ School of Medicine 1988-98

MEDICAL LICENSURE Massachusetts: Certificate #45678
 Connecticut Certificate # 044979
 New York Certificate # 278680

SOCIETIES Life Fellow, Am College of Emergency Physicians
 Board of Directors CCEP 2009-2010
 Fellow, American College of Physicians
 Member, Massachusetts Medical Society

CURRENT PRACTICE Chief Medical Officer First Stop Health
 Attending Emergency Physician Emeritus
 St Vincent's Hospital, Bridgeport, CT

PREVIOUS PRACTICE Attending Emergency Physician
 University IL, Chicago 2000-2006
 Silver Cross Hospital, Joliet, IL 2001-2005
 Concentra Managed Care 1998-1999
 Attending Emergency Physician
 Jordan Hospital, Plymouth, MA 1991-98
 Chief of Emergency Medicine
 St Elizabeth's Hospital, Boston MA 1987-91
 Attending Emergency Physician
 Cardinal Cushing Hospital, Brockton, MA 1987
 Attending Emergency Physician
 St. Anne's Hospital, Fall River, MA 1982-87
 Attending Emergency Physician
 Brockton Hospital, Brockton, MA 1980-81

GOVERNMENTAL
APPOINTMENTS Mass Attorney General's Medical Advisory
 Committee 1991-1998
 Mass Med Malpractice Tribunal 1985-98
 IMERT (IL Med Emrg Response Team) 2002-2006

OTHER EXPERIENCE UIC O'Hare Clinic 2000- 2006 Occ Med
 President, The Brighton Group 1989 –1997
 CEO National Medical Claims Analysts 1994-1998
 VP Concentra Preferred Systems 1998-1999
 Oral Board Review Instructor MACEP, ICEP

