
Dr. Ankur Dhawan

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Accomplished Emergency Room Physician and seasoned Healthcare Administrator, offering extensive expertise in general practice and emergency department operations. Widely respected for exemplary patient care and adept communication skills, fostering strong relationships with both patients and interdisciplinary teams. A goal-oriented professional with a proven track record in healthcare administration and management. Committed to continuous adaptation in the evolving healthcare landscape. Demonstrates exceptional work ethic and proficiency in applying data metrics to enhance patient outcomes, coupled with a keen ability to interpret and apply quality metrics in healthcare.

CORE COMPETENCIES

- Health Care Management
- **Administration & Management**
- Complex Problem Solving
- **Metric Tracking (Client Analytics)**
- Active Listening
- **Detailed Communication Skills**
- Technical Experience
- **Analytical & Critical Thinking**
- Strong Communication Skills
- **Medical Staff Leadership**
- Clinical Care Oversight
- **Judgment and Decision Making**
- Strategic Thinking Skills
- **Software Skills**

COMMITTEE LEADERSHIP

NORTHWESTERN MEDICINE DELNOR HOSPITAL

- Current:
 - Stroke
 - Peer Review
 - Patient Engagement
 - Radiology Quality
 - Quality Improvement and Patient Safety
 - Moderate Sedation
 - Critical Care
 - Sepsis
 - Previous:
 - Credentialing
 - CME
 - Cardiac
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EDUCATION AND TRAINING

- 15 + Years of Clinical Experience
- Current Physician License
- Board Certified Physician
- Emergency Medicine Resident: Midwestern University
- General Pediatric Internship: Advocate Lutheran General Hospital
- Doctor of Osteopathic Medicine - Chicago College of Osteopathic Medicine: Midwestern University
- B.S in Biology (Cum Laude): Loyola University
- B.A in Philosophy: Loyola University
- Current - ATLS, ACLS, PALS
- EM Board Certification - 2023, AOBEM

PROFESSIONAL MEDICAL EXPERIENCE

NORTHWESTERN MEDICINE DELNOR HOSPITAL **GENEVA, IL** **05/2022- PRESENT**

Vice Chair/Assistant Medical Director

- Direct Daily Communication with the Medical Administrator, Nursing Director and other key decision makers to achieve medical career goals.
- Organizes, coordinates, and monitors the activities of the medical staff and help ensure the quality of services meets patients' needs.
- Develops and Reviews ensuring that medical record systems meet the needs of patients and staff
- Participates in quality review of care, including areas covered by regulations.
- Establish Medical Protocols
- Participate in the recruitment of new physicians and other medical staff

NORTHWESTERN MEDICINE DELNOR HOSPITAL **GENEVA, IL** **11/2011 - PRESENT**

Emergency Room Physician

- Responsible for leading a team of nurses, technician, staff in a demanding Emergency Room

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- Explain procedures and discuss test results or prescribed treatments with patients.
- Refer patients to medical specialists or other practitioners when necessary.
- Operate on patients to remove, repair, or improve functioning of diseased or injured body parts and systems.
- Communicated treatment plans and current assessments to patients and family members.
- Directed and coordinated medical personnel such as nurses, diagnosticians, and other medical staff.
- Analyzed medical records for relevant information required to inform current treatment plans.
- Conducted primary assessments to direct intake procedures and develop initial treatment plans.

MIDWESTERN UNIVERSITY

DOWNERS GROVE, IL

07/2016–07/2018

Clinical Professor

- Directed and Managed student learning in the clinical setting, adhering to the policies of the clinical agency and the University.
- Developed and implemented active-learning educational strategies for the medical students.
- Participated in faculty meetings to discuss course development and evaluation criteria.
- facilitated the integration of teaching courses and activities

PROVENA MERCY MEDICAL CENTER (AMITA HEALTH)

AURORA, IL

07/2010–11/2011

Emergency Room Physician

- Examine patient to obtain information on medical condition and surgical risk.
- Refer patient to medical specialist or other practitioners
- Direct and coordinate activities of nurses, assistants, specialists, residents, and other medical staff.

OTTAWA REGIONAL HOSPITAL

OTTAWA, IL

01/2009–07/2010

Emergency Room Physician

ST. MARGARET'S HOSPITAL

SPRING VALLEY, IL

12/2009–02/2010

Emergency Room Physician

House Staff Physician

VARIOUS HEALTH CARE ROLES

08/1998–12/2008

- Superior Ambulance Company
- Emergency Medical Technician
- Sports Team Physician
- Lab Technician

MEDICAL CONTRIBUTION

- Various quality projects including work around patient satisfaction and Press Ganey Scores
- ED Ultrasound Coordinator/CME Teachings: Northwestern Medicine Delnor Hospital
- Cardiac Improvement Team: Northwestern Medicine Delnor Hospital
- Business Partner – VECM: Northwestern Medicine Delnor Hospital
- ED Ultrasound Course – 2014, ICEP
- FP Residency coordinator for ED & Adjunct Faculty- Northwestern Medicine Delnor Hospital
- Executive Leadership Presentations – Conferences/Seminars

KEY PROGRAMS/PROJECTS

- Enhancement(s) of Waiting Room Programs for Emergency Department (ED)
- Patient Engagement – Co-Chair for Emergency Department
- Moderate Sedation Committee
- Stroke Emergency Department Director
- SIM Lab Teachings
- EDAP Chair
- Emergency Department Quality – EDOC Member
- Asthma Care Order Set Initiative in Emergency Department
- Low Risk Chest Pain Order Set Initiative in Emergency Department
- 5th Magnet Recognition & Joint Commission Surveys