

CAROL MOREALI

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WWW: [BOLD PROFILE](#)

PROFESSIONAL SUMMARY

Knowledgeable professional with extensive clinical and managerial expertise in hospital operations including care coordination, medical record review, regulatory compliance, peer review, billing and audit management looking to apply these skills and proven track record to effectively support the process of defending the expectations of maintaining the quality of patient care, safety, and care access.

SKILLS

- Risk Management
- Executive Management
- Confidential Records Management
- Patient Flow
- Medicare Compliance
- Collaborative Environments
- Healthcare Ethics
- Individualized Care Plans
- Nursing Operations Management
- Utilization Management
- Critical Thinking
- Healthcare Planning
- Clinical Quality Program Standards
- Regulatory Requirements
- Patient Care Assessment
- Compliance
- Operations Management
- Team Leadership & Development
- Work Planning and Prioritization
- Processes and procedures

WORK HISTORY

JANUARY 2017-CURRENT

Executive Healthcare Consultant | Health Track

- Consultative services for integrated healthcare systems in California and Washington State.
- Managing diverse portfolios of consulting engagements, consistently delivering high-quality results under tight deadlines.
- Conducting thorough data analysis to identify areas of improvement for healthcare systems, driving positive change initiatives.
- Leading cross-functional teams to successfully complete complex healthcare consulting projects on time and within budget.

- Leveraging deep industry knowledge to provide valuable insights into competitive landscapes, enabling informed decision-making for clients.
- Assisting healthcare organizations with regulatory compliance, reducing potential risks and penalties.
- Delivering findings to executive leadership teams, driving informed decision-making regarding organizational goals and objectives.
- Serves as liaison between clinical staff, administrators, and external stakeholders to facilitate effective collaboration on shared objectives in the healthcare environment.
- Improved patient care by implementing innovative healthcare strategies and overseeing their successful execution.

JANUARY 2011-JANUARY 2016

Senior Service Director | Kaiser Medical Center

- Responsible for Patient Care Coordinator and Social Services teams
- Assisted in the redesign of physician/RN case manager pairing model
- Redesigned RN Case Manager daily case reporting
- Reduced length of stay for patients with long stays by 50%
- Decreased readmission rate by 2.6%
- Enhanced Social Worker role with physician/RN case manager team
- Co-lead for No Cal Regional Peer Group (COCSD)
- Certified InterQual Criteria Instructor

JANUARY 2006-JANUARY 2011

Salinas Valley Memorial Hospital

- Liaison to Medicare/Medi-Cal and other health insurance entities
- Co-implemented new documentation/referral program for Case Management
- Redesigned survey preparation process resulting in successful TJC survey

OCTOBER 1998-JUNE 2006

Executive Director | The Cypress Care, Cypress Medical Network

- Responsible for overall administrative management and operations of program covering 7,500 members
- Designed and implemented a state-of-the-art care/disease management program for self-insured employers

- Developed member follow-up method using severity levels
- Developed policies and procedures for care management and outreach program
- Lead team in the development of member wellness programs

EDUCATION

2016

MSN: Leadership/Management
Walden University,

1974

A.A
R.N. San Jose City College,