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MCGRANAHAN CONSULTING

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EDUCATION

**Master of Business Administration-Healthcare Management**—*February, 2023*  
Western Governors University; Salt Lake City, UT

**Master of Science, Nursing-Leadership and Management**—*January, 2018*  
Western Governors University; Salt Lake City, UT

**Bachelor of Science, Nursing**—*August, 2011*  
Western Governors University; Salt Lake City, UT

**Associate of Science, Nursing**—*December, 2009*  
College of the Desert; Palm Desert, CA

LICENSE, CERTIFICATES AND CREDENTIALS

**Registered Nurse**; State of California; active license #765739—*2010-present*

**Certified Emergency Nurse (CEN)** —*2017-present*

**Public Health Nurse (PHN)**—*2018-present*

**Basic Cardiac Life Support (BCLS)**; *American Heart Association—2010-present*

**Advanced Cardiac Life Support (ACLS)**; *American Heart Association—2010-present*

**Pediatric Advanced Life Support (PALS)**; *American Heart Association—2010-present*

**National Stroke Certification**— *American Heart Association —2012-present*

PROFESSIONAL MEMBERSHIPS

**Emergency Nurse's Association (ENA)**

**American Nurse's Association (ANA)**

**American Association of Legal Nurse Consultants (AALNC)**

## SUMMARY OF QUALIFICATIONS

- Over 14 years of professional nursing experience as a Licensed Registered Nurse
- Over 6 years experience as a Clinical Nurse Manager
- Experience in Adult and Pediatric Emergency Nursing and the Emergency Department environment. Experience at small and large community hospitals and Trauma centers.
- Strong analytical skills related to healthcare facts and issues.
- Excellent communication skills, both oral and written. Able to interpret and explain complex issues effectively.
- Thorough knowledge of medical and nursing standards of care.
- Analytical, focused, and ethical.

## KEY KNOWLEDGE AREAS

- Specialization in Emergency Department, Adult and Pediatric more than 15 years.
- Workflow and process improvement.
- Specialization in Stroke Care and immediate Neurological Intervention.
- Specialization in Advanced Cardiac Care for STEMI patients and immediate Cardiac Intervention.
- Specialization in Leadership and Management of the multidisciplinary acute healthcare team.

## PROFESSIONAL EXPERIENCE

**Clinical Director;** Emergency Department; Kaiser Permanente Moreno Valley—October 2023-Present

- Lead approximately 150 emergency department nurses, emergency department technicians, ward clerks and assistant clinical directors to exceed clinical standards and collaborate with multidisciplinary departments.
- Identify department needs and develop business plan to enhance department resources to achieve established organizational goals.
- Ensure local policies and procedures are adhered to provide patient care based on regulatory requirements and clinical standards.
- Develop evidenced based policies and procedures ensuring treatment of the highest standard of care is being delivered under my direction.
- Identify department and organizational needs to establish and improve current processes.
- Create innovative strategies to improve quality, service and financial perspective.
- Implement staff recognition program to improve staff morale and employee engagement.
- Mentor Master and Doctoral level students through capstone and doctoral projects for successful completion of their degree program.

**Ambulatory Care Department Manager;** Interventional Radiology; Kaiser Permanente  
Riverside & Moreno Valley—June 2023-October 2023

- Established department workflows for new Interventional Radiology Service line.
- Achieved licensing exceeding clinical standards for new Interventional Radiology Service line.
- Identify department needs and develop business plan to enhance department resources to achieve established organizational goals.
- Ensure local policies and procedures are adhered to provide patient care based on regulatory requirements and clinical standards.
- Develop and implement education and onboarding plan for interventional radiology staff.
- Identify department and organizational needs to establish and improve current processes.
- Create innovative strategies to improve quality, service and financial perspective.
- Implement staff recognition program to improve staff morale and employee engagement.
- Mentor Master and Doctoral level students through capstone and doctoral projects for successful completion of their degree program.

**Assistant Clinical Director;** Kaiser Permanente; Riverside, CA— 2018-2023

- Extensive experience with department protocol, hospital procedures in assessing patient needs, reviewing standards of care, physical assessment of patients, acting as patient advocate, and orienting patients to medical procedures.
- Evaluation of medical records to determine the strengths and weaknesses in the medical care provided and documentation.
- Direct involvement in development of new policies and procedures and standards of care in the emergency department, including writing policies and procedures for the emergency department.
- Prepare and represent department with accrediting surveyors to showcase departments adherence to regulatory and organizational policies and guidelines.
- Assist bedside staff in all patient care activities supporting the emergency department in providing patient care.
- Collaborate with Executive Leadership Team to identify opportunities to improve efficiency, training and process throughout the medical center.

**Interim Clinical Director;** Emergency Department; Kaiser Permanente; Riverside, CA—  
2019

Performed all duties of Assistant Clinical Director in addition to:

- Oversee all department activities including all personnel, budget and supplies/equipment.
- Collaborate and communicate with executive leadership team as needed to ensure department needs are met based on regulatory and regional guidelines.

**Registered Nurse;** Emergency Department; Kaiser Permanente; Riverside, CA— 2016-2018

- 217 bed acute care hospital
- Stroke receiving center
- Provide direct patient care for patients of all ranges of the life spectrum and acuity levels. Extensive knowledge of patient care from low acuity to critical conditions including any medical, surgical, cardiac, neurological, sub-specialty needs, procedural sedation, restraints, sepsis and stroke care.
- Assess patient needs, identify problems, implement and evaluate nursing interventions, accurate and thorough documentation of patient's condition and procedures, implement physician orders and utilize sound nursing judgement in all activities.
- Advocate for patient needs with the multidisciplinary team, ensuring all needs are being met.
- Precept nursing students, newly hired staff as well as contract nurses.

**Registered Nurse; Emergency Department—Inland Valley Medical Center; Wildomar CA—  
2015-2017**

- 122 bed acute care hospital with Southwest Riverside County's only accredited Level II Trauma Center.
- Advanced Primary Stroke receiving center.
- Assigned to the Emergency Department and Trauma Team providing direct specialized comprehensive care to patients of all ages with any medical, trauma, surgical, cardiac, neurological, sub-specialty needs, procedural sedation, restraints, sepsis and stroke care.
- Mobile Intensive Care Nurse (MICN), specialized in the care of patients in the pre-hospital setting. Received incoming reports from on-scene paramedics to assist in directing care and determining appropriate destinations based on need and resources.
- Assess patient needs, identify problems, implement and evaluate nursing interventions, accurate and thorough documentation of patient's condition and procedures, implement physician orders and utilize sound nursing judgement in all activities.
- Advocate for patient needs with the multidisciplinary team, ensuring all needs are being met.
- Precept nursing students, newly hired staff as well as contract nurses.

**Registered Nurse; Emergency Department—Eisenhower Medical Center; Rancho Mirage,  
CA —2013-2015**

- 476 bed acute care hospital.
- Stroke and STEMI (heart attack) receiving center.
- Mobile Intensive Care Nurse (MICN), specialized in the care of patients in the pre-hospital setting. Received incoming reports from on-scene paramedics to assist in directing care and determining appropriate destinations based on need and resources.
- Accredited geriatric hospital, accredited chest pain center and Magnet recognized facility.

- Provide direct patient care for patients of all ranges of the life spectrum and acuity levels. Extensive knowledge of patient care from low acuity to critical conditions including any medical, surgical, cardiac, neurological, sub-specialty needs, procedural sedation, restraints, sepsis and stroke care.
- Assess patient needs, identify problems, implement and evaluate nursing interventions, accurate and thorough documentation of patient's condition and procedures, implement physician orders and utilize sound nursing judgement in all activities.
- Advocate for patient needs with the multidisciplinary team, ensuring all needs are being met.
- Precept nursing students, newly hired staff as well as contract nurses.
- Insertion and assessment of midline and ultrasound guided intravenous catheters.

**Registered Nurse; Emergency Department—JFK Memorial Hospital; Indio, CA —**

*2010-2013*

- 145 bed acute care hospital.
- Primary Stroke and STEMI (heart attack) receiving center.
- Mobile Intensive Care Nurse (MICN), specialized in the care of patients in the pre-hospital setting. Received incoming reports from on-scene paramedics to assist in directing care and determining appropriate destinations based on need and resources.
- Provide direct patient care for patients of all ranges of the life spectrum and acuity levels. Extensive knowledge of patient care from low acuity to critical conditions including any medical, surgical, cardiac, neurological, sub-specialty needs, procedural sedation, restraints, sepsis and stroke care.
- Assess patient needs, identify problems, implement and evaluate nursing interventions, accurate and thorough documentation of patient's condition and procedures, implement physician orders and utilize sound nursing judgement in all activities.
- Advocate for patient needs with the multidisciplinary team, ensuring all needs are being met.
- Precept nursing students, newly hired staff as well as contract nurses.
- JFK Memorial Hospital serves as the closest Emergency Department to the venue that hosts the annual Coachella Music Festival and Stagecoach Music Festivals, bringing 100,000 plus visitors to the city each day of the festival. This population brings an unprecedented number of people to the emergency department suffering from medical conditions related to extreme weather, a multitude of illicit drug use and alcohol intoxication.

**Registered Nurse; Recovery Room—Hope Square Surgical Center; Rancho Mirage, CA —**

*2012-2013*

- Care for and assess post procedure patients to prepare for discharge after ophthalmic procedures, gastrointestinal and other procedures.

- Advocate for patient needs, ensuring all patient needs are being met.
- Utilize sound nursing judgement to ensure safe discharge of patients post procedural sedation.