**PROFESSIONAL SUMMARY**

Professional experienced RN of over 25 years in a variety of acute care settings and nursing disciplines to include Hospital Leadership, Clinical Education, Medical-Surgical, Telemetry, Progressive Care Unit, All Critical Care Areas to include: Open Heart, Burn, Trauma, Neuro Trauma, Surgical, Emergency Department Holding Nurse, Pre-operative, and Post Anesthesia care services.

**EDUCATION**

ADN (Associate Degree in Nursing), RN: United States Army Hospital Reserve Unit 6252, Golden West College (1998)

BSN (B.S in Nursing): University of Phoenix (2012)

MSN (Master of Science in Nursing with emphasis on Hospital Leadership): Grand Canyon University (2018)

LNC (Legal Nurse Consultant) Training Certificate Course: Cal State University, Long Beach (Completed February 2023)

**LICENSE AND CERTIFCATIONS**

Registered Nurse BRN License – 552479 current

Legal Nurse Consultant Certification Course – completed 2/24/2023.

Certified Critical Care Registered Nurse (CCRN) current.

Advanced Cardiac Life Support (ACLS) current.

Basic Cardiac Life Support (BCLS) current

American Heart Association National Stroke Certification (NIHSS) current.

**PROFESSIONAL MEMBERSHIP**

American Association Critical Care Nurse (AACN)(CCRN)

American Association of Neuroscience Nurses (AANN)

American Association for Legal Nurse Consultants (AALNC)

Bay Area Chapter of Northen California AALNC (BACNC) President 2024

Wound, Ostomy, and Continence Nurses Society (WOCN)

United States Army Reserves 6252 United States Army Hospital: 1992 – 2003

Orange County Bar Association (OCBA)

**SUMMARY OF QUALIFICATONS**

* Ability to meticulously analyze medical charts for Root Cause Analysis and Regulatory Compliance.
* Clear and concise chronology of medical treatments and documentation.
* Able to easily discover and identify breaches in standards of care and violation of hospital policies.
* Experienced in patient wounds, lines, and drains.
* Experienced in patient falls with injury, policy and procedures.
* Experienced in wound ostomy and Pressure Injury Prevention (PIP).
* Experienced in DME, PME, IME.
* Experienced in revision and development of hospital policies and procedures.
* Experienced in Corporate and Hospital Compliance: Medicare/Medical/CMS/The Joint Commission, California Department of Public Health (CDPH).
* Expert in advanced hemodynamic monitoring of cardiac/pulmonary pressures, Swan Ganz catheter, arterial lines for invasive blood pressure monitoring, and Flo-Trac minimally invasive monitoring.
* Critical Care, Telemetry Nurse Educator.
* Experienced Nursing Leader: Nurse Manager/Nursing Director for 7 years. Includes day to day operations, budget management, Hospital Survey readiness and Regulatory Compliance.
* Management of over 250 employees including coaching, training, hiring, disciplinary action, and termination.
* Administrative oversight of Medical-Surgical, Telemetry, Flex Units, ICU, and Float Pool.
* Development and implementation of evidence- based and hospital- wide policies and procedures.
* Created and successfully implemented new hospital units including supplemental Nursing Float Pool, ICU/Emergency Department overflow Flex unit.
* Created and implemented Congestive Heart Failure Program to decrease readmission rates and overall improve outcomes of patients with Congestive Heart Failure.

**COMMITTEES and IMPLEMENTATION OF HOSPITAL WIDE EDUCATION/IN-PATIENT UNITS**

* Chairman of Congestive Heart Failure Committee: Martin Luther King Jr. Community Hospital (2019-2021)
* Developed and implemented new Float Pool Unit to include policies and procedures:

Martin Luther King Jr. Community Hospital (2019)

* Developed and implemented new FLEX unit to include ICU and Emergency Department Overflow unit: Martin Luther King Jr. Community Hospital (2020)
* Member of Steering Committee for hospital throughput Emergency Department to Inpatient units: Martin Luther King Jr. Community Hospital, (2019-2020)
* Member of Steering Committee for DaVita Dialysis Emergency Credentialing Process: Martin Luther King Jr. Community Hospital (2019-2021)
* Member of Falls Committee: Southern California Hospital (2016), Martin Luther King Jr. Community Hospital (2018-2021)
* Member of Patient Belongings Committee: (2020-2021)
* Member of Code Blue/Resuscitation Committee: (2019-2021)
* Developed and implemented EKG/Dysrhythmia Class for all RNs: Martin Luther King Jr. Community Hospital (2018)
* Developed and implemented Progressive Care Certification 4-week Course for all RNs: Martin Luther King Jr. Community Hospital (2019)
* Development and implementation of New Graduate Critical Care 6-week course: Southern California Hospital Culver City (2017)

**PROFESSIONAL EXPERIENCE**

**Gozony Legal Nurse Expert Consultants LLC.**

Owner

**Riverside Community Hospital Trauma Center** (April 2021 – present)

Critical Care, Neuro Trauma, Trauma, Surgical, Medical ICU, Emergency Department Holding RN, Critical Care Float Pool RN, Progressive Care Unit, Intermediate Care Unit.

**Martin Luther King Jr. Community Hospital, Los Angeles, CA** (January 2018 – April 2021)

* **Nurse Manger/Liaison Dialysis for DaVita.**
* Oversight of more than 250 employees from Float Pool and Telemetry/ Medical Surgical units, dialysis.
* Successfully led the Telemetry Medical/Surgical and Dialysis teams through the triennial Joint Commission Survey with minimal to no findings for these nursing units.
* Created and implemented ADT (Admission, Discharge, and Throughput) Nurse establishing throughput processes which lead to a 22% decrease in wait times for admissions from the Emergency Department even with a 15% increase in admissions.
* Successfully developed and implemented Float Pool decreasing contract labor costs in millions of dollars.
* Maintained staff engagement scores above the 90th percentile in all direct reporting units.
* Successfully led steering committee for development of Heart Failure Education Program, decreasing Heart Failure Readmission rates below benchmark at 18% and improving patient outcomes.
* Maintained Patient Satisfaction Scores for all nursing areas above the 85th percentile for over a year.
* Decreased fall rate by 80%.
* Decreased Hospital Acquired Pressure Injuries (HAPI) by 60%.
* Increased hand hygiene compliance from 36% to 96%.
* Conducted departmental human resource management functions. These include participating in the hiring and firing process as well as conducting coaching and performance appraisals in a timely manner. Ensures every effort for staff engagement and retention, inspiring excellence in employees.
* Maintained budget and productivity with no variance.
* Decreased premium dollars by decreasing overtime (OT), double time (DT), and contract staff by 100%.

**Martin Luther King Jr. Community Hospital, Los Angeles, CA** (2017 – 2018)

* **Nurse Manager/Liaison Dialysis for DaVita.**
* **B.E Smith Professional Leadership Interim Management Services**
* Ensure Joint Commission readiness for Telemetry and Medical-Surgical Units.
* Maintain day to day operations for Telemetry and Medical-Surgical Units
* Management of over 250 employees
* Created and implemented throughput program to increase throughput for the Emergency room, decreasing patient wait times.

**Southern California Hospital, Culver City, CA** (January 2017 – November 2017)

* **Director of Critical Care Services**
* Oversight of Day-to-day operations for all critical care areas.
* Created and developed New Graduate Nursing Program for Hospital.
* Management of Fiscal budget for Critical Care units.
* Management of twenty bed ICU and ten bed Direct Observation Unit.
* Successfully implemented new ICU team, decreasing contract staff by 100%. Saving of work force dollars by over 3 million in one year.
* Decrease in premium dollars by decreasing OT and DT.
* Development of new graduate program and 6-week CCRN review course.
* Increased retention rate by 30% in the first year.
* Implemented “Every Patient, Every Day” Multidisciplinary rounding, decreasing length of stay and ventilator time by two days.
* Significant improvement in quality measures: Hospital Acquired Pressure Ulcer (HAPI), Catheter Associated Urinary Tract Infections (CAUTI), Central Line Associated Blood Stream Infection (CLABSI), and Falls
* Maintained budget and productivity with no variance.

**USC Keck Hospital** (January 2016 – December 2016)

* **Nurse Manager Urology/ Float Pool**
* Oversight of day-to-day operations for units assigned.
* Management of Fiscal budget with no variance for units assigned.
* Created an environment of engagement and retention of Nursing staff.

**Covidien Clinical Specialist Educator (**completed contract 2013 – 2014.)

* **Respiratory Division**

**Dr. Yeh Facial Plastic Surgery** (January 2012 – January 2015)

* Surgical Nurse/Procedure circulating RN.

**Loma Linda University Medical Center** (May 2014 – January 2016)

* **Clinical Educator/Nurse Manager** for Critical Care areas including Emergency Department.
* Developed and implemented Flexible Integrated Team (FIT team).
* Created and implemented the New RN Graduate Program to fill gaps throughout organization.
* Developed Evidenced Based Teaching tools for all staff within Registered Nursing Standards of Care.
* Oversight of Day-to-Day operations of FIT team.
* Successfully onboarded over 250 talented Nurses, Certified Nursing Assistants (CAN), and Telemetry Monitor Technicians (MT) to various hospitals within the Loma Linda system.
* Development of new nursing graduate program for FIT team. Successfully onboarded eighty-six new graduates in the health system.
* Decrease in premium dollars by decreasing OT, Incidental DT, and contract staff by 100%.
* Successfully decreased contract staff and saving organization over Kaiser Permanente 2011-2013: Care of the critically ill adult patient: ICU RN, Intra-Aortic Balloon Pump (IABP), Pain Resource RN, Relief Charge RN.
* Successfully created and implemented Critical Care 6-week Course for all RNs.
* Successfully created and implemented the New RN Graduate Nursing Program.

**St. Joseph Hospital Health System** (2006 – 2012)

* Pre/Post Anesthesia Care Unit.
* Pediatric-adult, Evening Charge RN, (1996-2000)
* Tele, E.D, and ICU.

**St. Joseph/Mission Hospital/St. Jude Medical Center (**2003 – 2006)

* CCU/ICU
* Open heart nurse
* Continuous Renal to Renal Transfusion (CRRT)
* Intra-Aortic Balloon Pump (IABP), St. Joseph Health Corporation.

**West Med Santa Ana** (2000 – 2002)

* ICU, assisted in the opening of Grossman Burn ICU
* Supervisor RN - BURN ICU
* Trauma ICU RN

**UCI Medical Center** (1999 – 2001, 2002 – 2004)

* Critical Care RN: Trauma ICU, Burn ICU, Neuro
* Trauma ICU, Liver Transplant, Critical Care Float Pool.

**St. Joseph Hospital, Orange County, CA** (1996 – 2003)

* LVN to RN Med-Surg -Telemetry.

**St. Joseph** **Hospital, Orange County, CA** (1997 – 1999)

* Wound Care LVN Outpatient Wound Care Center

**United States Army Reserves: 6252 U.S Army Hospital**, March Air Force Base, VA Loma Linda (1992 – 2003)

**AWARDS, RECOGNITION, AND ACCOMODATIONS**

Recipient Leadership Incentive for success: Southern California Hospital (3/2017)

St. Joseph Hospital Values in Action Award for Justice (2006)

St. Joseph Hospital Magnet Award (2007)

St. Joseph Hospital Captain Courageous Award - Emergency Room (2008)

Kaiser Permanente Radiant Star Award (2013)

Kaiser Permanente Everyday Hero Award (2013)

AACN Ambassador (2015-2019)