



# Susan M. Tiona, M.D.

---

2119 Payton Circle  
Colorado Springs, CO 80915

Phone: 970.412.3413  
E-Mail: care4cons@gmail.com

## *CURRICULUM VITAE*

### **PROFESSIONAL EMPLOYMENT**

- **January 2024 to Present *Senior Physician for CoreCivic***, serving and providing oversight via telemedicine for select facilities, including Bent County Correctional Facility in Colorado, Crowley County Correctional Facility in Colorado, Crossroads Correctional Center in Montana, and Cimarron Correctional Facility in Oklahoma. In addition, I travel onsite to Bent County Correctional Facility on a monthly basis and to Crossroads on a quarterly basis. Responsibilities include:
  - Acute evaluation and treatment of respiratory, cardiac, gastrointestinal, orthopedic, neurologic complaints, drug and alcohol intoxication and withdrawal, and others.
  - Chronic care evaluation and treatment related to a wide variety of conditions including diabetes, chronic kidney disease, hypertension, heart disease, rheumatologic disorders, neurologic disorders, endocrine dysfunction, gastrointestinal disorders, chronic pain and others.
- **September 2017 to December 2023 *Telemedicine Physician for CoreCivic***, variously serving facilities in Arizona, Colorado, Tennessee and Oklahoma under both Federal and State authority. Responsibilities include:
  - Acute evaluation and treatment of respiratory, cardiac, gastrointestinal, orthopedic, neurologic complaints, drug and alcohol intoxication and withdrawal, and others.
  - Chronic care evaluation and treatment related to a wide variety of conditions including diabetes, chronic kidney disease, hypertension, heart disease, rheumatologic disorders, neurologic disorders, endocrine dysfunction, gastrointestinal disorders, chronic pain and others.
  - Initial intake physical examination, medical evaluation, and treatment for offenders arriving to federal detention through Immigration and Customs Enforcement, United States Marshals Service, and Bureau of Prisons.
- **January 2018 to August 2018 *Locum Tenens physician*** for Keefe Memorial Hospital, Cheyenne Wells, CO; provided emergency room, inpatient, and clinic services to a small, rural community.
- **June 2017 to August 2018 *Locum Tenens physician*** for Docs Who Care; provided temporary shift staffing for various rural Colorado emergency departments, clinics, and inpatient units as needed.
- **April 2015 to May 2017 *Chief Medical Officer, Colorado Department of Corrections***, Colorado Springs, CO. Responsibilities included:
  - Overseeing the comprehensive medical care provided to approximately 18,000 offenders within the Department of Corrections. These medical care services include 15 facility clinics offering acute and chronic outpatient care, and two infirmaries offering acute, convalescent and end-of-life care.

- Mentoring and teaching facility medical providers in matters of medical evaluation, treatment and referral of offenders to a higher level of care.
  - Providing medical care for adult offenders at any DOC facility as necessary.
    - Chronic care related to a wide variety of conditions including diabetes, chronic kidney disease, hypertension, heart disease, rheumatologic disorders, gastrointestinal disorders, neurologic disorders, endocrine dysfunction, and others.
    - Acute care of illnesses, orthopedic injuries, blunt force trauma (stabilization for transfer to emergency care), infections, wound repair, and others.
    - Remote triage and management of medical emergencies through communication with onsite nursing staff and video/camera evaluation.
  - Writing, monitoring and updating DOC healthcare-related administrative regulations and clinical standards to maintain the most current and appropriate medical standard of care for a wide array of medical conditions and health care situations.
- **June 2004 to March 2015** *Facility medical director for the Kit Carson Correctional Center* (Corrections Corporation of America), Burlington, CO.
    - Responsible for acute and chronic care of approximately 800 adult male inmates.
    - Acute care included first-response for medical emergencies such as orthopedic injuries, lacerations, syncope, chest pain, asthma exacerbation, overdose, blunt-force trauma, cardiac arrest, allergic reactions, stroke symptoms, acute GI bleed, diabetic hypoglycemia and abdominal pain.
    - Chronic care included comprehensive onsite care for diabetes, hypertension, hyperlipidemia, asthma, COPD, chronic kidney disease, coronary artery disease, hepatitis, and seizures, as well as a wide variety of endocrine, gastrointestinal, genitourinary, rheumatologic and chronic pain disorders.
    - Procedures included laceration repair, incision and drainage of abscesses, toe nail removal, reduction of dislocated interphalangeal joints, simple reduction of shoulder dislocations, IV fluid management, large joint injections, trigger point injections, splinting and casting
    - Telemedicine from 2012 to 2015; evaluating, diagnosing and treating acute and chronic conditions appropriate for remote health care access.
  - **November 2013 to March 2015** *Locum Tenens physician* with Southeast Colorado Hospital District, Springfield, CO.
    - Responsible for emergency department coverage; inpatient admission, daily care, and discharge; and clinic coverage.
    - Emergency room coverage included pediatric and adult care of a variety of acute illness and injury, as well as stabilization of trauma, stroke, and cardiac patients for transfer to a higher-level facility.
    - Inpatient coverage included admission, daily management and discharge of pediatric and adult patients with a variety of low to moderate acuity conditions such as dehydration, urosepsis, pneumonia, complications of chronic liver and/or renal disease, complications of diabetes, altered mental status, asthma or COPD exacerbations and pancreatitis.
    - Clinic coverage included managing a variety of acute pediatric and adult problems such as sinusitis, otitis, bronchitis, rashes, boils, pediatric fever, dehydration, AGE, and cystitis.
  - **May 2011 to September 2012** *Facility physician with Colorado Department of Corrections*, Territorial Correctional Facility, Canon City, CO.
    - Responsible for acute and chronic care of approximately 800 adult male inmates.
    - Acute care included first-response for medical emergencies such as orthopedic injuries, lacerations, syncope, chest pain, asthma exacerbation, overdose, blunt-force trauma, cardiac arrest, allergic reactions, stroke symptoms, diabetic hypoglycemia and abdominal pain.

- Chronic care included comprehensive onsite care for diabetes, hypertension, hyperlipidemia, asthma, COPD, chronic kidney disease, coronary artery disease, hepatitis, and seizures, as well as a wide variety of endocrine, gastrointestinal, genitourinary, rheumatologic and chronic pain disorders.
  - 24-bed infirmary – provided coverage for medical rounds for infirmary patients when needed.
  - Procedures performed were similar to those listed in the above section, with the addition of therapeutic paracentesis and complicated wound management.
- **July 2000 to June 2004 *Part-time family practice***, First Care Physicians, Fort Collins, CO.
    - Community family practice clinic with both scheduled and walk-in appointments, caring for all ages.
    - Responsible for after-hours walk-in appointments, managing a variety of acute problems such as sinusitis, otitis, bronchitis, rashes, boils, pediatric fever, dehydration, acute gastroenteritis, cystitis, nephrolithiasis, ingrown toenails, finger dislocations, lacerations, etc.
- **February 1998 to June 2000 *Solo family practice***, Footprints Family Care, Fort Collins, CO.
    - Solo family practice clinic, caring for all ages (no obstetrics)
    - Routine scope of family medicine, including in-patient and clinic care
- **July 1995 to January 1998 *Staff family practice physician, 28th Medical Group, Ellsworth AFB, SD.***
    - Responsible for the care of active duty and dependent family members
    - Clinic: acute and chronic care with standard scope of family medicine
    - 18-bed hospital: inpatient management of adult and pediatric patients with conditions such as dehydration, asthma exacerbation, pyelonephritis, diabetic complications, acute myocardial infarction evaluation, croup, pancreatitis, acute gastroenteritis, etc.
    - Level III emergency department (ED): Initial management of all on-base emergencies. Situations managed would have included a variety of typical small ED presentations for urgent and emergent care, specifically including orthopedic injury, ocular injury, meningitis, coronary syndromes, CVA, asthma exacerbation, lacerations, penetrating wounds, abdominal pain, and acute GI bleed.
- **July 1993 to June 1995 *Locum tenens physician at Franciscan-Skemp Health System*** affiliated facilities: St. Mary's Hospital, Sparta, WI; St. Joseph's Hospital, Arcadia, WI; Skemp Walk-In Clinics, La Crosse, WI and Onalaska, WI.
    - Franciscan-Skemp Health System consisted of a network of rural hospitals and clinics with opportunity for resident physicians to staff rural Level III emergency departments in 24- and 48-hour shifts.
    - Situations managed would have included a variety of typical rural ED presentations for urgent and emergent care, specifically including diabetic hyperglycemic coma, cardiac arrest, complicated laceration repair, and therapeutic arthrocentesis for hemarthrosis.
- **July 1992 to June 1995 *Intern/Resident physician***, St. Francis Hospital, La Crosse, WI (Franciscan-Skemp Health System).

## ***EDUCATION***

- **Master of Science** in Forensic Psychology (*October 2018 to May 2020*) New College of Interdisciplinary Arts and Sciences, Arizona State University, Tempe, AZ.

- **Internship/Residency** in Family Medicine (*July 1992 to June 1995*) St. Francis/Mayo Family Practice Residency, La Crosse, WI.
- **Medical School** (*August 1988 to June 1992*) Loyola University Stritch School of Medicine, Maywood, IL.
- **Undergraduate** (*September 1986 to June 1988*) University of Oregon, Eugene, OR. No degree (pre-med studies).
- **Undergraduate** (*September 1982 to August 1985*) Oregon State University, Corvallis, OR. Bachelor of Science in Computer Science.

### ***PROFESSIONAL ASSOCIATIONS***

- Board certified in Family Medicine, 1995 to present
- Unrestricted license to practice medicine in Colorado, August 1997 to present
- Unrestricted license to practice medicine in Arizona, July 2017 to present
- Unrestricted license to practice medicine in Tennessee, January 2019 to present
- Unrestricted license to practice medicine in Oklahoma, December 2021 to present
- Unrestricted license to practice medicine in Montana, May 2024 to present
- Certified Nursing Assistant, June 2023 to present
- Certified Correctional Health Professional (CCHP), 2005 to present
- Member of the Academy of Correctional Health Professionals, 2005 to present
- Member of the American College of Correctional Physicians, 2005 to present
- Member of the Forensic Expert Witness Association, 2020 to present
- Member of the American Psychology-Law Society (Division 41), 2020 to present
- Member of the American College of Legal Medicine, Jan. 2022 to present

### ***PROFESSIONAL ACTIVITIES***

- Expert witness consulting and testimony – 2015 to present
- Speaker, NCCHC Spring Conference, April 2022; “Through the Eyes of an Expert Witness: Cognitive Biases, Charting Snafus, and Procedural Conundrums”
- Speaker, NCCHC Updates in Correctional Health Care, Nashville, TN; April 2010; “Healthy People 2020: Correctional Care Insights”
- Speaker, NCCHC Updates in Correctional Health Care, Las Vegas, NV; April 2009; “Correctional Public Health: For the Good of the Community”
- Speaker, Operational Excellence in Correctional Healthcare Conference (World Research Group), Las Vegas, NV; December 2008; “Chronic Care Models that Work”
- Speaker, NCCHC Conference, Nashville, TN; October 2007; “Chronic Knee Pain: Evaluation and Management with Emphasis on Cost Containment”

### ***PUBLICATIONS***

- Contributor to *CorrectCare* – a publication of the National Commission on Correctional Health Care; Fall 2018 (Rule #1: Refuse to be a Victim); Spring 2019 (Rule #2: You will be Sued for Doing the Right Thing); and, Summer 2019 (Rule #3: You are What You Write)