

## Amy L. Natoli, CPM®, RPA®

1735 Peartree Lane  
Crofton, MD 21114  
anatoli@natolipmc.com  
Mobile (410) 310-0211



---

### CURRICULUM VITAE

**Award-winning Property Management expert with over twenty years of hands-on experience managing commercial real estate properties. Experienced in standards of care, budgeting and asset management, lease administration, property inspections, parking garage maintenance and inspections, vendor and contract management, life safety systems compliance, and risk management.**

#### Professional Experience

##### Thomas Park Management

August 2023 – Present

###### **Executive Vice President, Thomas Park Management**

May 2024 – Present

- Manage all divisions of full-service property management firm, including finance, lease administration, and building services.
- Manage portfolio of commercial real estate properties for third-party ownership, including financial performance and facilities management
- Implemented onboarding program for service technicians and property managers.

###### **Vice President, Operations**

August 2023 – April 2024

- Managed portfolio of commercial real estate properties for third-party ownership, including financial performance and facilities management.
- Led and managed high-performing team of twenty-five property management professionals.
- Developed and implemented standard operating procedures and risk management program.

##### Natoli Property Management Consulting

December 2022 – Present

- Specialize in real estate management, premises liability, and lease administration.

##### The Brick Companies

2003 – August 2023

###### **Vice President, Risk & Property Management**

February 2022 – August 2023

- Managed portfolio of commercial real estate properties, including financial performance and facilities management.
- Developed and implemented property risk management programs for all business operations of TBC, including golf courses and marinas, finding the most effective ways to avoid, control, and transfer risks.
- Managed insurance coverage for all business operations of TBC, including golf courses and marinas.
- Insurance claims reporting and management, including workers compensation, property, and general liability.

**Director of Property Management****2014 - February 2022**

- Managed all operations of office, retail, and mixed-use properties.
- Reviewed and approved monthly financial statements.
- Prepared annual operating budgets and multi-year capital budgets.
- Supervised facility management staff.
- Performed property inspections.
- Worked with tenants and contractors for construction of tenant spaces.

**Property Manager****2003 – 2014**

- Managed daily operations of commercial properties, including office, retail, multi-family, mixed-use, and industrial.
- Managed contractor performance.
- Performed property inspections.
- Implemented Certificate of Insurance tracking to ensure compliance.

**PROFESSIONAL AFFILIATIONS****Institute of Real Estate Management (IREM)**

Vice-Chair, National Ethics Committee	2025
Vice-Chair, National Ethics Appeal Board	2025
Chairperson, National Knowledge Solutions Advisory Council	2024
Chairperson, IREM Region 3 Education Committee	2024
Chairperson, National Instructor Advisory Council	2023
Vice-Chair, IREM Region 3 Education Committee	2023
Director, IREM Maryland Chapter	2015 - 2023
Instructor, ETHICS800: Ethics for the Real Estate Manager	2018 - present
Member, National Governing Council	2018 - 2020, 2023 - 2025
Member, National Instructor Advisory Council	2019 - 2022
Member, National Education & Knowledge Products Committee	2017 - 2019
President, IREM Maryland Chapter	2018
Chairperson, IREM Maryland Programs & Communications Committee	2017
Chairperson, IREM Maryland Membership Committee	2016
Chairperson, IREM Maryland Education Committee	2015

**Building Owners and Managers Association of Greater Baltimore (BOMA)**

2007 - present

**Apartment & Office Building Association of Metropolitan Washington (AOBA)**

2003 - 2012

**PROFESSIONAL AWARDS****Institute of Real Estate Management**

CPM® of the Year Finalist	2022
---------------------------	------

**IREM Maryland**

CPM® of the Year	2022
President's Award	2019
Volunteer of the Year	2017
CPM® of the Year	2016

**YWCA**

Tribute to Women in Industry	2012
------------------------------	------

## PUBLICATIONS

Contributing Subject Matter Expert: *Leading a Successful Property Management Company*  
IREM BDM603 Course, Accredited Management Organization 2024

Contributing Subject Matter Expert: *Law and Risk Management*  
Building Owners and Managers Institute 2023

## CERTIFICATIONS

**Certified Property Manager (CPM®)**  
Institute of Real Estate Management 2013

**Real Property Administrator (RPA®)**  
BOMI International 2010

## SPEAKING ENGAGEMENTS

**Speaker Request, IREM Global Summit**  
Electric Vehicle Panel October 2024

**Speaker Request, IREM Maryland**  
Membership Meeting: Hot Topics Industry Panel March 2024

**Speaker Request, National Facilities Management & Technology (NFMT) Conference**  
Women in Facilities Management 2010

## EDUCATION

**Foundations of Real Estate Management**  
BOMA 2005

**College of Charleston, Charleston, SC**  
Bachelor of Arts, Political Science 1991