



## DONALD WICKLINE, MD, FACEP

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### **Experience**

- Board Certified Emergency Physician
- 16+ years of clinical experience in variety of settings (Trauma center, Academic Center, Community/Rural)
- Previous expert testimony experience in criminal trials
- Extensive experience in peer/chart review for adverse/unexpected outcomes
- Extensive experience in public speaking/teaching medical providers

## **Professional Licensure and Certification**

- American Board of Emergency Medicine – **Board Certified** 2010  
**Re-certified** 2020
- North Carolina State Medical License 2009-present
- Ohio State Medical License 2009-present
- Texas State Medical License 2019-present
- Certified Patient Experience Professional - 2025-present

## **Training and Education**

- Case Western Reserve University/MetroHealth Medical Center/Cleveland Clinic Foundation Emergency Medicine Residency 2006-2009, Cleveland, Ohio  
**Chief Resident 2008-2009**
- The Joan C. Edwards School of Medicine at Marshall University 2002-2006, Huntington, West Virginia
- Elon University 1998-2002; Bachelor of Arts, Magna Cum Laude, Elon, North Carolina

## **Professional Experience**

- **Staff Emergency Physician – Atrium Health Wake Forest Department of Emergency Medicine - Greensboro, North Carolina** (Trauma Center/Community/Rural Centers -Cone Health System)  
07/09 -Present
- **Clinical Instructor -Wake Forest Baptist Medical Center** (supervised residents/medical students in Academic/Community setting)  
07/09-Present
- **MDLive Physician**  
Provide medical care via telehealth platform to patients in Texas/North Carolina/Ohio 2018-present
- **Flight Physician** – MetroHealth Lifeflight 2008-2009, Cleveland, Ohio
- **Staff Physician** – South Pointe Hospital/Sagamore Hills Medical Center –Sagamore Hills, Ohio 04/09-05/09 (moonlighting during residency)

## **Leadership Experience**

- **Medical Director, Patient Experience** January 2019-present
  1. Engage and influence providers on strategies and tactics to improve patient experience
  2. Supervise and evaluate provider patient experience training
  3. Analyze provider data and identify improvement opportunities
  4. Implement peer coaching model to support providers.
  5. Involvement in Vanderbilt PARS/CORS program

- **Patient Experience Champion 01/17-01/2019**
  1. Instructed providers from a variety of specialties on a communication model to enhance patient experience
- **Director of Emergency Department Care Plans 2017-2019**
  1. Develop and implement care plans for frequent utilizers of the emergency department.
  2. Work with various disciplines to streamline care for emergency department patients
- **Medical Director – Annie Penn Hospital Emergency Department (Cone Health System) Reidsville, North Carolina 2014-2017**
  1. Coordinated with nursing leadership on initiatives to improve patient throughput and patient satisfaction
  2. Collaborated with multiple departments to hardwire system to effectively identify and treat acute stroke and meet national benchmarks
  3. Identified barriers to effective emergency department sepsis treatment and collaborated to unveil evidence-based protocol
  4. Consistently evaluated department metrics including left without being seen and disposition times.
  5. Identified opportunities to improve and sustain patient satisfaction scores (patient callbacks, provider education)

### **Expert Witness/Peer Review**

- Deposition - Civil Malpractice case – April 2025 retained by Plaintiff
- Deposition - Civil Malpractice case - August 2023 retained by Defense
- Deposition - Civil Malpractice case - October 2022 retained by Defense
- Testified in Rockingham County Court - expert witness Fall 2025
- Testified in Guilford County Court -expert witness Fall 2022
- Testified in Caswell County Court October 2021
- Testified in Guilford County Court January 2019
- Testified in Alamance County Court January 2018
- **Emergency Department Peer Review**
  1. Review Emergency Department cases (unexpected outcomes) monthly 2015-present
- **Cone Health Bylaws Committee**
  1. Review Bylaws and Rules and Regulations for the medical staff 2016-present

### **Publications**

- **Changing Myths into Truths: Dispelling Physician Misconceptions on Patient Experience** Patient Experience Journal. 2025; 12(3):10-17. Amit Singh, et. al.
- **Update on the neurodiagnostic evaluation of pediatric febrile seizures** *Tintinalli's Emergency Medicine: A Comprehensive Study Guide, 7e. Online AccessEM Update.* 2012 **D. Wickline**

- **How Well Do Emergency Physicians Document Confirmation of Endotracheal Tube Placement?**  
American Journal of Medical Quality July/August 2011; vol 26, 4:pp 300-307  
M. Phelan, J. Glauser, **D. Wickline**, S Schrupp, K. Gaber-Patel, M. Joyce
- **Older Woman with Dyspnea and Large Abdominal Ecchymosis**  
*Consultant: Peer-Reviewed Consultations in Primary Care.* **49(10).** 2009  
**D. Wickline**, M. Smith, D. Effron
- **Ventricular Tachycardia in Acute Myocardial Infarction**  
*Consultant: Peer-Reviewed Consultations in Primary Care.* **47(8).** 2007  
**D. Wickline**, J. Siff, J. Poponick

### **Posters and Presentations**

- **Enhancing Provider Communication by Integrating a Communication Model Championed by Providers –2025**  
Elevate PX – The Bery Institute Annual Conference Las Vegas, Nevada
- **2017** Southeastern Student Wilderness Medicine Conference  
**Presented lecture on Soft Tissue Injuries** – Winston-Salem. NC
- **2013** Southeastern Student Wilderness Medicine Conference  
**Presented lecture on heat illness and airway skills labs** Winston-Salem, NC
- **A Performance Improvement Audit to Assess Airway Documentation: How Well Do Emergency Physicians Document Confirmation of Endotracheal Tube Placement?**  
M. Phelan, **D. Wickline**, J. Glauser, WF Peacock, R. Meredith, M. Joyce, C. Martin, L. Sturges-Smith  
Presented at American College of Emergency Physicians Scientific Assembly Boston, Ma. October 2009
- **Evaluation of Current Practice and Adherence to the ACEP Clinical Policy on Syncope**  
R. Kapur, **D. Wickline**  
Presented at American Heart Association Quality of Care and Outcomes Research Washington, D.C. April 2009
- **Development of a New Emergency Medicine Resident Elective in Simulation**  
**D. Wickline**, T. Noeller, M. Smith  
Presented at the Research ShowCASE, Case Western Reserve University, Cleveland, Ohio April 2009

### **Academic Service**

- Ad Hoc Reviewer - PX Journal Spring 2025
- Ad Hoc Reviewer - Elevate PX 2026 Conference
- Assistant Director for Emergency Medicine Education, Cone Health 2011-2014
- Supervision of medical students in Community Emergency Department Spring 2012-2015
- Wake Forest University Emergency Medicine Resident Education Committee 2011-2014

- Wake Forest University Emergency Medicine Program Evaluation Committee Summer 2013-2014
- Wake Forest University Physician Assistant Academy Lecturer – 2011
- Case Western Reserve University/MetroHealth Medical Center/Cleveland Clinic Foundation Emergency Medicine Residency Emergency Medicine Resident Lectures 2006-2009
- Case Western Reserve University Emergency Medicine Medical Student Clinical Instructor 2007-2009
- Case Western School of Medicine Mt. Sinai Skills and Simulation Center Emergency Medicine Resident Simulation Elective November 2008

### **Awards and Nominations:**

- Cone Health Physician Leadership Academy 2019
- Outstanding Community Educator of the Year 2013-2014 awarded by Wake Forest Emergency Medicine Residents
- Outstanding Community Educator of the Year 2011-2012 awarded by Wake Forest Emergency Medicine Residents
- Nominated for Outstanding Educator of the Year 2009-2010 by Wake Forest Emergency Medicine Residents
- Chief Resident 2008-2009  
Case Western Reserve University/MetroHealth Medical Center/Cleveland Clinic Foundation Emergency Medicine Residency

### **Professional Membership**

- American College of Emergency Physicians

### **Volunteer Activities**

- provide medical care to unhoused individuals January 2025 -present