

Mario San Bartolomé, MD, MBA, MRO, FASAM

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Capabilities Profile

- Dual board certified, highly experienced addiction medicine, preventive medicine, and family medicine physician with years of inpatient, outpatient, addiction treatment program, and administrative addiction medicine experience.
- Medicolegal experience working as a consultant and expert witness on cases involving substance use, addiction, mental health, primary care, drug testing, and standards of care. Experienced in records review, report writing, depositions, and testimony as an expert witness.
- A physician executive with a proven ability to work cross-functionally with administrators, healthcare professionals, and para-professionals to develop and execute processes to highlight superior evidence-based patient care, safety, and compliance.
- Broadly exposed leader in managed care metrics and multistate initiatives involving many lines of business, including Medicaid, Medicare, Medicaid/Medicare (duals), and marketplace. Competent in using clinical guidelines including, but not limited to, Milliman Care Guidelines (MCG), InterQual guidelines, and the ASAM Criteria for utilization management.
- Experienced creator and leader of innovative outpatient primary care and addiction medicine services, including Telemedicine models.
- Strong information technology and systems integration background to support enterprise strategic decision-making with financial, utilization, quality, and epidemiologic metrics.
- Expert in primary care, addiction medicine, and drug testing toxicology.
- Focused team leader with proven ability to encourage creative problem-solving.
- Accomplished communicator and educator in addiction medicine and family medicine for both community populations and health care professionals.
- Skilled in using and implementing electronic health records and their use for strategic decision-making.
- A polished public speaker knowledgeable in best practices involved with interfacing with various media types.
- Clinically active addiction medicine specialist with extensive experience (directorships) at all ASAM levels of care.
- Long track record as a physician leader in the field of Addiction Medicine and primary care on a national, state, and local level.

Education

Doctor of Medicine, University of California, Irvine, June 2003

Residency, Family Medicine, Long Beach Memorial Family Medicine, Jul 2006

Chief Resident, Jul 2005-Jul 2006

Master's Degree in Business Administration, Emphasis in Information Technology, University of California, Irvine, Jun 2001

Bachelors in Arts Degree: Exercise Science, emphasis in Clinical Exercise Physiology, University of California, Davis, 1995

Licensure and Certifications

-**Board Certified**: American Board of Preventive Medicine—Addiction Medicine Subspecialty, 2018-current

-**Board Certified**: American Board of Family Physicians, 2006-current

-**Board Certified**: American Board of Addiction Medicine, 2010-changed to ABPM

-**Physician and Surgeon**, Medical Board of California-Unrestricted, 2005-current

-**Certified**, Medical Review Officer (MRO), American Assn of Medical Review Officers 2012-current

-**Certified**, Qualified Medical Evaluator, Division of Workers' Compensation, 2012-2017

-DEA-registered, Current, and unrestricted

Professional Experience

ADMINISTRATIVE

Thru, Inc Newport Beach, CA

CEO & Medical Director, Jan 2022 – Current

- Thru is a Telehealth recovery program for people with mental health and substance use disorders. Currently, Thru is focused on innovative TeleHealth Intensive Outpatient services, individual therapy, target audience behavioral health services, and other efforts to improve health outcomes while leveraging technology to eliminate barriers and increase access to care. Thru also provides consulting services for organizations that seek customized lines of service in medication-assisted treatment (MAT), detox (withdrawal management), residential treatment, and outpatient chemical dependency services.

Molina Healthcare, Inc. Long Beach, CA

National Substance Use Disorder Consultant, Apr 2022 – Aug 2022

Medical Director, Substance Use Disorders (SUDs)—National, Jan 2017-Apr 2022

Medical Director, Center for Innovation on Social Determinants of Health (SDOH)--National, Oct 2020-Oct 2021

Medical Director, Clinical/Medical Policy—National, Oct 2019-October 2020

- Create and execute strategic vision and plan for policy alignment of Molina Healthcare initiatives with a new and expanded plan that integrates behavioral health, physical medicine and addiction medicine/SUDs.
- To create and deliver novel educational media training to administrators, physicians, pharmacists, case managers, and project leaders on relevant aspects of SUD (for example, detox services) in

behavioral and physical health.

- To serve as the organization’s subject matter expert on SUDs for support in legislative analysis, policy and guideline creation, medical utilization management, fraud/waste and abuse, and organizational collaboration.
- Leading the creation of information technology-based analytics and decision support tools, mainly related to SUD—an “SUD Dashboard.”
- Assist in analyzing and using traditional health plan metrics to guide each state health plan’s performance initiatives related to SUD.
- Support and implement initiatives aimed at integrating behavioral health with physical health.
- Provide clinical and administrative support for all levels of care dealing with SUDs.
- Assess and improve SUD treatment processes for Molina members.
- Assist in creating and succeeding initiatives to improve outcomes, access to care, and cost of SUD treatment. These initiatives include Telemedicine models of care.
- Assist in aligning pharmacy-specific policies related to SUD by reviewing relevant policies on SUD medications. This includes assisting with interfacing with the pharmacy benefits management company for operational solutions related to SUDs.
- Act as a liaison for community, state, and federal agencies for issues related to SUDs.
- Provide expertise in the field of drug and alcohol toxicology and best practices for SUD treatment.
- Lead Clinical Policy team to evaluate, develop, and implement medical/clinical policy for use in utilization management, benefits design, appropriateness determination, and compliance with State and National regulations on coverage.
- Collaborate with various stakeholders across the enterprise, including pharmacy, configuration, claims integrity, chief medical officer, and healthcare services leadership.

**Coalition of Orange County Community Health Centers
Santa Ana, CA**

Medical Director, MAT (Medication for Addiction Treatment) Connect: Feb 2020-current

- Provide medical leadership for expanding MAT services across community clinics in Orange County.
- Provide mentorship and consultation for Orange County physicians interested in or actively providing MAT services. The scope of services includes the use of FDA-approved and off-label use of medication management in addictive disorders for detoxification, induction, and maintenance.
- Assisting in the design and architecture of creating County linkages to improve access to addiction services in Orange County in vulnerable populations, including homeless, Medicaid beneficiaries, uninsured, adolescent, and pregnant women who use drugs, and justice involving re-entry population.

**KCS Health Center and State of California
Anaheim, CA**

Medical Director, Youth Opioid Response Grant: Aug 2019-Sep 2020

- Lead the expansion of capacity for adolescent medical treatment related to MAT services.
- Design and implement wrap-around services for adolescent SUD with MAT.
- Assist in the expansion of adolescent MAT services across Orange County.

**BeWell Initiative, MindOC
Orange County, CA**

Consultant, BeWell Technology Platform, Jun 2020-Dec 2021

- Assist in the design of information systems platforms addressing mental health and substance use disorders.
- Advise on clinical workflow and implications related to technology platform integration.
- Subject Matter Expert: Addiction Medicine including psychopharmacology, diagnosis, standards of care, and detoxification.
- Lead SUD Leadership Coalition

**Experience Recovery Treatment Center
Santa Ana, CA**

Medical Director, Residential Treatment and Intensive Outpatient Program: Jan 2018 - Mar 2020

- Provide comprehensive medical oversight for sub-acute medical withdrawal management, residential treatment, PHP, IOP, and in transition to outpatient medication-assisted treatment.
- Oversee drug testing, monitoring, and documentation compliance.
- Creation of policies and procedures related to operations for addiction treatment, including training of nurses, administrators, licensed clinicians, technicians, and addiction counselors.
- Ensure safety and compliance with quality standards and regulatory guidelines in addiction treatment.
- Serve as subject matter expert on issues related to toxicology and appropriateness of care.

**Hoag Addiction Treatment Center
Newport Beach, CA**

Medical Consultant, Intensive Outpatient Program (Irvine and Newport Beach): Feb 2016-Jan 2017

- Provide medical oversight to evening addiction treatment Intensive Outpatient Program (IOP).
- Assist in designing workflow integration between inpatient hospital-based Medical Withdrawal Management Unit (detox) and other hospital departments.
- Assist in the design of chemical dependency treatment integration for obstetrics, pediatrics, and other vulnerable populations.
- Provide hands-on training to nursing, clinical, and hospital staff on Addiction Medicine-related topics, including withdrawal management protocols and safety.
- Inpatient medical management of hospital-based withdrawal management (detox) patients.

**Community Hospital Long Beach, Memorial Care Health Systems
Long Beach, CA**

Medical Director & Founding Director, Addiction Medicine Program: Jul 2014- Jul 2016

- Provide leadership in the design, implementation, and ongoing success of a dual diagnosis inpatient medical detoxification unit.
- Provide consultation and assistance in governance, marketing, quality review, utilization review, compliance, financial planning and development, policy development, and personnel training.
- Interface with outpatient programs to ensure continuity of care.
- Provide training for nursing, allied staff, and physicians on SUD-related issues, including evidence-based neuropsychopharmacology, screening, assessment, and treatment options.
- Co-management of chemical dependency issues with psychiatrists for patients on 5150 holds.
- Provide Grand Rounds to Miller's Children's & Women's Hospital and other Memorial Care

- campuses on topics related to chemical dependencies.
- Provide integrated comprehensive chronic pain management services to patients withdrawing from benzodiazepines and opioid analgesics.
- Serve as subject matter expert on inpatient detox/withdrawal management.

**Long Beach Recovery Residential Treatment Program
Long Beach, CA**

Medical Director, Jan 2016-Jul 2016

- Provided direct patient care and oversight for withdrawal management (detox) services for residential treatment, partial-hospitalization, and intensive outpatient program chemical dependency treatment levels of care.
- Implemented safety protocols with naloxone for treatment sites.
- Followed patient, both inpatient and outpatient, for comorbidities associated with chemical dependencies, including endocarditis, hepatitis C, cirrhosis, seizure disorder, cellulitis/abscess, and psychiatric co-morbidities.

**Ventana Health and Medical Center
Pismo Beach, CA**

Medical Director, Addiction Medicine, Feb 2014 – Jul 2019

- Designed and implemented a combination of outpatient addiction medicine and primary care medical services.
- Integrated opioid prescribing protocols for office-based pain management.
- Created and led a medication-assisted opioid treatment program with both agonist/antagonist therapies and integrated pain management.
- Provided consultation services for various sub-specialty practices on SUD cases.
- Provided addiction medicine presentations for community members, therapists, and physicians.
- Served as addiction medicine physician leader for local newspapers and television

President and Medical Director, Jan 2011-Aug 2013

- Managed all aspects of a busy primary clinic with authority and responsibility for hire/fire, profit/loss, compliance, marketing, quality assurance, and risk management.
- Oversaw a complete conversion from paper charts to electronic health records and deployed an EHR
- Negotiated contracts for employment and medical services
- Collaborated with billing, compliance, operations, and risk management directors to create new policies and procedures for an evolving EHR environment
- Guided the process of compliance for Meaningful Use
- Carried out the negotiation and sale of the practice along with a transitional plan

**Long Beach Memorial Family Medicine
Long Beach, CA**

Assistant Director, Community Medicine, Jul 2006-Feb 2009

- Responsible for teaching family medicine residents, medical students and physician assistants about principle of community medicine through experiential learning at a low-income clinic on the Westside of Long Beach and at Long Beach Memorial Hospital.

CLINICAL

KCS Health Center Anaheim, CA

Medical Director of MAT Program and SUD services, February 2020-current

- Providing integrated substance use disorder and primary care services with particular focus on the expansion of services around medication for addiction treatment (buprenorphine & naltrexone) in vulnerable populations.
- Assist in the formation of a CCBHC (Certified Community Behavioral Health Clinic).
- Services include MAT, detox/withdrawal management, treatment of co-occurring disorders and providing wrap-around comprehensive team care.

Continuum Health & Medical Centers, Inc. Long Beach, CA

CEO & President, Sep 2018-Dec 2020

- Addiction Medicine medical and consulting services.

Arete Health Long Beach, CA

CEO & President, 2010-current

- Full-scope Addiction Medicine services (inpatient, residential treatment, partial-hospitalization, and intensive outpatient services with associated general medicine).
- Substance Use Disorders addressed include opioids, stimulants, cannabis, alcohol, nicotine, sedatives-hypnotics, hallucinogens, and other variations of chemicals of abuse involving special populations like athletes and anabolic steroids.
- Agonist and Antagonist therapy for opioid use disorders.
- Particular interest in Hepatitis C, pain management, and the use of technology in addiction medicine
- Consultant for organizations interested in improving the quality of care for patients with substance use issues, risk management, utilization, pain management, and implementation of SBIRT into primary care and fitness for duty examinations for special populations like physicians.
- MRO (Medical Review Officer) services, including Substance Abuse Professional (SAP) assessments for EMS, impaired physicians/nurses/attorneys.
- Legal Consultant and expert witness on cases involving substance use, toxicology, occupational, pain management, and other mental health-related issues.

Memorial Care Occupational Medicine Long Beach, CA

Staff Physician, January 2015-Nov 2015

- Provided medical services to various employees ranging from veterans, maritime workers, longshoremen, firefighters, and professional divers, including CA workers' compensation and specialized fitness for duty evaluations.
- Medical Review Officer services interpreting toxicology.
- Provide specialized evaluations for DOT and various industry-specific employees.
- Provide education to staff and others on substance use issues in the workplace.

**AltaMed & Elite Provider Network
Orange County, CA**

Urgent Care Physician, October 2014-April 2016

- Provide full-scope urgent care services in a primary care setting for the greater South LA county and Orange County regions at AltaMed sites.

**Ventana Health and Medical Center
Pismo Beach, CA**

Private Practice, Family Medicine / Addiction Medicine, Pismo Beach, CA, Feb 2009-Aug 2014

- *Scope of practice* included geriatrics and adult medicine, adolescent/pediatric medicine, gynecology, pain management including many procedures, dermatology including surgical cryotherapy and excisions, sports medicine, workman's comp, Medical Review Officer consultation, EMS/DMV evaluations, travel medicine, complex outpatient psychiatry, addiction medicine and related disorders such as liver disease/heart disease/infectious diseases, sexually transmitted infections, urgent care, hospice, and home visitation program.

**Long Beach Memorial Family Medicine
Long Beach, CA**

Faculty Attending Physician, Jul 2006-Feb 2009

- Supervised PGY-1 - PGY-3 Family Medicine Residents in both inpatient and outpatient settings
- Advised medical students and residents on career and curriculum planning
- Provided primary care for a socioeconomically diverse population from newborn to elderly.
- Led outreach efforts into the Long Beach community—New City School Health Immersion Program
- Coordinator for the Practice Management course

**Laguna Beach Community Clinic
Laguna Beach, CA**

Family Physician, part-time, 2006-2008

- Duties included general primary care services to low-income residents of Orange County.

UC Irvine School of Medicine

Clinical Skills Faculty, Program Problem-Based Learning, Patient-Doctor II, 2006-7

CONSULTING

Medicolegal

- Expert Witness: Consulting services (advise, provide records review, report preparation, declarations, depositions and testimony) for attorneys and healthcare organizations on medicolegal issues involving addiction medicine, behavioral health, standards of care around substance use disorders in all levels of care, utilization management and patient placement. Experienced in advising and opining on cases involving death, injury, fraud/waste/abuse including cases involving drug testing/toxicology and utilization of professional services. Extensive experience in guiding and creating medical policy around substance use disorders.

LEADERSHIP

Chair, Committee on Addiction Services Quality and Safety, California Society of Addiction Medicine (2024-current)

Chair, Practice Management and Regulatory Affairs Committee, American Society of Addiction Medicine. (2023-current)

Secretary, member of Executive Committee and Board of Directors, California Society of Addiction Medicine. (2023-current)

Chair, Orange County SUD Leadership Coalition. (2020-current)

Treasurer and member of the Board of Directors, California Society of Addiction Medicine. (2017-2021)

Committee Member, Opioid Addiction Prevention and Treatment Work Group, AHIP (America's Health Insurance Plans). (2017-2021)

Vice-Chair, Practice Management and Regulatory Affairs Committee, American Society of Addiction Medicine. (2019-2023)

Workgroup Member, Fraud and Abuse Work Group, AHIP. (2017-2021).

Faculty, Digital Therapeutics Teaching Series, American Society of Addiction Medicine. (2023)

Faculty and planning committee member, American Society of Addiction Medicine, "Fundamentals in Addiction Medicine Curriculum and Live Course. (2013-2020)

Member, Payer Relations Committee, American Society of Addiction Medicine. (2017-2020)

Member, Safe Med LA. (2017-2021)

Member, CSAM Workgroup on the integration of addiction medicine in primary care. (2017-current)

Member, Government Affairs Committee, California Society of Addiction Medicine. (2014-2019, 2022-current)

Member, Planning Committee, Substance Abuse/Mental health in obstetrics women's health committee at Hoag Medical Center. (2016)

Member, Cannabis Policy Taskforce, California Society of Addiction Medicine. (2015)

Member, Credentialing Committee, Community Hospital Long Beach, Memorial Care Health Systems. (2014-2017)

Volunteer Lecturer, Memorial Family Medicine Residency. Topics: Addiction Medicine, Substance Abuse in the Workplace, Geriatric Substance Abuse, Adolescent Substance Abuse, and Toxicology.

Faculty, Medical Education and Research Foundation (MERF) for the Treatment of Addictions

Chair, Physician Wellness Committee Chair, Arroyo Grande Community Hospital addressing issues with impaired physicians. (2012-2014)

Planning committee member, California Society of Addiction Medicine State of the Art conference and Board Review conference. (2012 and 2013)

ASAM Medical Science Conference Presentation: Addiction Medicine Apps for Primary Care and Workshop for Faculty Presenters. (2014)

CSAM State of the Art Conference Presentation: Use of Mobile Technology in Addiction Medicine. (2013)

President, San Luis Obispo County Chapter, California Academy of Family Physicians. (Mar 2009 – Jul 2014)

Commissioner, California Healthcare Workforce Policy Commission, Governor appointee. (Jan 1, 2010 – Dec 31, 2013)

Member, Medical Executive Committee, Arroyo Grande Community Hospital—Dignity Health. (2012-Jul 2014)

Vice-Chair, Department of Medicine, Arroyo Grande Community Hospital. (2012-2013)

Chair, Physician Wellness Committee, Arroyo Grande Community Hospital—Dignity Health. (2012 – Jul 2014)

Chair, Bioethics Committee, Arroyo Grande Community Hospital—Dignity Health. (2009 – 2013),
Chair (2014-July 2014)

Member, Quality Improvement Committee, Arroyo Grande Community Hospital—Dignity Health.
(2009 – 2012)

Chair, Peer Review Committee, Arroyo Grande Community Hospital—Dignity Health Committee.
(2010-2012)

Delegate, California Academy of Family Physicians National Conference of Special Constituencies.
(2010 & 2013)

Delegate, California Academy of Family Physicians, Congress of Delegates. (2010)

Professional Memberships and Affiliations

American Medical Association

American Academy of Family Physicians

California Academy of Family Physicians

American Society of Addiction Medicine

California Society of Addiction Medicine

American Association of Medical Review Officers

California Medical Association

Peruvian American Medical Society