

## NAKIA M. SHAW, PHARMD.

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### **SUMMARY:**

Extensive knowledge of disease prevention, diagnosis, treatment and patient education of conditions such as Obesity, Diabetes, Hypertension, Asthma, Allergies, Gastro-intestinal disorders, Rheumatological disorders, Psoriasis, Chronic Pain and HIV. Several years of clinical practice associated with academic medical institutions. Several years of structuring, developing and instructing medical education curricula involving medical care with Key Opinion Leaders. Working knowledge and use of various electronic medical record software systems (Allscripts, ExamWorks)

Excellent interpersonal communication skills, highly professional and able to conduct educational opportunities for any audience.

### **EDUCATION:**

Post Graduate Program	College of Pharmacy and University Medical Center Nuclear Ohio State University Columbus, Ohio	2003
PharmD	Florida Agricultural & Mechanical University College of Pharmacy & Pharmaceutical Science Tallahassee, Florida	1999

### **PROFESSIONAL EXPERIENCE**

**U.S. Department of Health & Human Services/Federal Occupational Health/  
Advanced Medical Reviews** **January 2017 – Present**  
**Reviewing Medical Officer for Department of Labor (Nationwide)**

### **ESSENTIAL DUTIES AND RESPONSIBILITIES TO PERFORM SUCCESSFULLY INCLUDE, BUT ARE NOT LIMITED TO THE FOLLOWING:**

- Must read and follow the instructions and specifications for each referral prior to commencing with the review.
- Evaluates requests to determine medical necessity, appropriateness of care, experimental or investigational status of different treatments or procedures, level of care, quality of care, functionality, work relatedness and causality, appropriate coding, etc.
- Contacts the attending providers when required or requested to do so.
- Must maintain objectivity and professionalism at all times.
- Must answer all questions completely and must confine the answers to only those questions asked on the referral.
- Must apply plan policies, plan criteria and/or guidelines when applicable.

- Must support each recommendation/determination to every question with a clear, credible, unbiased, independent, and Evidence-Based rationale where applicable.
- Must provide references and supporting literature from credible and reputable sources where applicable.
- Must refrain from personal opinions unless specifically requested to do so.
- Must Complete all reviews within the specified turn-around-time.
- Must work closely and collaboratively with ExamWorks' clinical and customer service members.

### **PROFESSIONAL COMPETENCIES**

- Have computer skills and accessibility to ExamWorks' Web site for retrieval of cases and uploading of review reports when required.
- Appreciation and knowledge of federal and/or state legislative mandates (ERISA and/or state laws).
- Working familiarity with regulatory agency standards (URAC).
- Works in a fast-paced environment.
- Have strong negotiation skills.

### **QUALIFICATIONS**

- Must have and maintain a valid, current, unrestricted US medical or health professional license from the state-licensing agency responsible for licensing the health care discipline involved.
- M.D.'s must be board certified by a specialty board approved by the American Board of Medical Specialties; D.O.'s must be board certified by the Advisory Board of Osteopathic Medicine; all other disciplines must have confirmation of their licensure through state licensing agencies.
- In active practice in the respective medical discipline.
- Postgraduate experience in direct patient care.
- Good standing in the National Practitioner Database, Departments of Professional Regulations, Offices of Inspector General, etc.
- When evaluating a case, the peer reviewer must:
  - Be in the same profession or similar specialty as typically manages the medical condition, procedure, or treatment under review.
  - Have the scope of licensure and professional experience that encompasses the health service or treatment under review.
  - Have experience in managing the condition that is the subject of the review.
  - Have the expertise to address the issues under dispute.
  - Have the ability to evaluate alternatives to the proposed treatment.
  - Have had at least five years of experience providing clinical health care.
- The peer reviewer must not have been involved in a prior review for the patient and the specific medical condition, procedure, or treatment under review.
- The peer reviewer must not be a subordinate of any person involved in the initial recommendation or in a previous level of appeal.
- The peer reviewer must be located within the U.S. or one of its territories when conducting an internal appeal or external review, there are no exceptions to this policy, including temporary relocation or travel outside of the U.S. or one of its territories.
- When so required by state law, the peer reviewer must hold the specific required in-state valid unrestricted license to practice.
- Have strong verbal and communication skills.

- Maintains professional behavior in dealing with colleagues and nurse staff.
- Assures availability during the review process.
- Actively participates in quality improvement activities.
- Must adhere to ExamWorks' policies and procedures and client specifications.
- Completes reviews in an expedited fashion on occasion.
- Must not review any case in which he/she has a conflict of interest as defined by ExamWorks.

#### **WORK ENVIRONMENT**

- Works remotely and autonomously in a situation of his/her choosing.
- If the consultant chooses to work at the Peer Review Services facility, normal office environment with some exposure to moderate noise from office equipment and/or generated by staff members.

#### **McArthur's Apothecary LLC, Atlanta, Georgia Pharmacy Manager**

**March 2014 – Present**

- Created WellStar Transitional Care Program with hospital staff at Atlanta Medical Center Main and South.
- Create specialized non-sterile compound prescriptions.
- Research and monitor changes in local, state and federal regulatory laws to ensure compliance.
- Dispense prescription medications including labeling, physician verification and billing.
- Negotiate partnerships with outside companies to increase market share.
- Create targeted marketing strategies to enhance visibility.
- Purchase, stock and supervise over the counter medication management.

#### **Northstar Healthcare Consulting LLC, Atlanta, Georgia January 2017**

**October 2006 –**

##### **Adjudicator**

- Examined and interpreted Medicare, Medicare Plan D and Medicaid Pharmacy Insurance Claims for State of Georgia.
- Researched and reviewed submitted claims utilizing federal and state regulations and standards of practice including, but not limited to, drug utilization review, clinical relevance based on disease state, cost of products, double billing and fraudulent practices.
- Researched board of pharmacy regulations as well as local and federal regulations as they relate to pharmacy standards of care.
- Developed written assessments and recommendations for each individual claim based on clients set criteria of standard of care.

#### **Carlock, Copeland & Stair, Atlanta, Georgia Expert Witness**

**January 2010 – December 2011**

- Reviewed testimony and pharmacy documents for pharmacy medical malpractice cases.
- Explored board of pharmacy regulations and local and federal regulations as they relate to pharmacy standards of care for patient outcomes.
- Provided expert testimony to the court between physician and pharmacist clinical standards of care based on drug utilization reviews.

**Costco Wholesale Corporation, Atlanta, Georgia**

**October 2006 – March 2014**

**Pharmacy Manager**

- Managed pharmacy staff; including verification of prescriptions, approving time off, coaching and training.
- Developed and implemented marketing strategies to enhance market share.
- Developed, nurtured and strengthened community partnerships through developing health and immunization events.

**Costco Wholesale Corporation**

**Brookfield Connecticut; Atlanta, Georgia**

**September 2004 – October 2006**

**Staff Pharmacist**

- Dispensed prescription medications including labeling and physician verification.
- Scheduled staff and maintained pharmacy budget.

**Tyco Healthcare/Mallinckrodt Corporation, Milford, Connecticut**

**October 2003 – January 2005**

**Nuclear Pharmacist**

- Developed radio-labeled pharmaceuticals for diagnostic treatment of multiple disease states.
- Performed quality control of radio labeled pharmaceuticals.
- Reviewed and developed safety protocols for transport of radio labeled pharmaceuticals according to the Department of Transportation safety standards.
- Monitored environmental radiation exposure as well as contamination in compliance with nuclear commission protocols.

**Walgreens Pharmacy, Atlanta, Georgia**

**October 2001 – October 2003**

**Staff Pharmacist**

- Dispensed prescription medications in an efficient and accurate manner including labeling, physician verification.
- Coached and provided training support to pharmacy staff and interns.

**Target Stores, Incorporated, Miami, Florida**

**January 2001 – October 2001**

**Staff Pharmacist**

- Processed prescription medications in an efficient and accurate manner including labeling, physician verification.
- Trained pharmacy staff and interns.

**Soliant/Cardinal Corporation**

**January 2000 – January 2007**

**Clinical I.V. Room Pharmacist**

- Mount Sinai Hospital, Miami Beach, FL
- Pan American CAC Hospital, Miami, FL
- Henry Medical Center, McDonough, GA

Nakia M. Shaw, PharmD  
Curriculum Vitae

**Publix Supermarkets, Inc., Miami, Florida**  
**Pharmacy Manager**

**November 1999 – May 2000**

**Publix Supermarkets, Inc., Miami, Florida**  
**Pharmacy Intern**

**May 1996 – November 1999**

- Established the opening of new pharmacy markets in South Florida with the pharmacy supervisor.
- Implemented the training of pharmacy technicians along with pharmacists on the PDX, Bergen-Brunswick ordering, and E-mail systems involved in the stores as well as Company-oriented patient counseling objectives.

### **MEDICAL LICENSURE**

GEORGIA: RPH020949  
FLORIDA: PS0034358

### **CERTIFICATIONS**

AMERICAN RED CROSS CERTIFIED IN ADULT CPR, 2004  
UNIVERSITY OF GEORGIA COLLEGE OF PHARMACY, APHA, 2002  
PHARMACY-BASED IMMUNIZATION DELIVERY

### **PERSONAL AND PROFESSIONAL AFFILIATIONS**

AMERICAN SOCIETY OF HEALTH SYSTEM PHARMACISTS MEMBER 1995 – PRESENT  
AMERICAN PHARMACEUTICAL ASSOCIATION MEMBER 1995 – PRESENT