

Lisa Ann Fedick, CAE

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April 1, 2026

Curriculum Vitae

EDUCATION:

Bachelor of Science in Chemical and Materials Science Engineering,

University of Connecticut, Storrs, Connecticut

Bachelor of Science in Chemistry, Fairfield, Connecticut

PROFESSIONAL EXPERIENCE:

September 1989 to Present: President and General Manager, Wonderland of Ice Associates, Incorporated, Bridgeport, Connecticut

Planned and implemented the strategic change in business operations from a seasonal, five-month facility to a full year, twelve-month basis.

Responsibilities Include:

- Entire operation of the Wonderland of Ice, which is an indoor ice skating facility
- All aspects of the daily ice rink operations including scheduling, personnel, concessions, physical operations, ice maintenance and marketing
- Expansion of the scope of services and programs offered
- Increased profitability by 600 percent

November 2006: After five years of planning and oversight, opened the \$3 million addition to the Wonderland of Ice, which included a second NHL size skating surface, a dedicated three rink curling sheet along with additional and expanded ancillary operations.

Wonderland of Ice Skating School Director

Responsibilities Include:

- Hiring and training professional staff
- Coordinating, monitoring and administrating group lesson programs
- Designing, marketing, scheduling and staffing summer figure and recreational skating camp programs using both the USFSA and ISI systems
- Competition Director: MIRMA "Skate for Knowledge" ISI District III Championships, 2004 to the present
- Scheduling and administration of Annual Basic Skills and USFS Open competitions

Wonderland Hockey School, Co-Director

Responsibilities Include:

- Team selection, scheduling and administration of nine leagues, consisting of over one hundred and twenty teams annually
- Power skating instruction
- Designing, marketing, scheduling and staffing summer hockey camp programs

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August 2014 to present: Managing Partner of the Norwich RoseGarden Ice Arena, Norwich, CT

Responsibilities Include:

- RFP response and design of business plan
- Planning and Oversight of \$1.5 million total renovation project
- Hired and Trained opening staff
- Designed comprehensive operations and building and ice maintenance plans

November 2014 to the present: Ice Sports University*, Chairperson **Formerly the Ice Arena Institute of Management*

Responsibilities Include:

- Design, oversight and implementation of all curricula. This school provides a comprehensive program of education and industry best practices for all facets of the Ice Arena Industry with programming for Managers, Operators, Programmers, Skating Directors and Coaches.
- Training faculty and scheduling nationwide schools and one day seminars.

December 2018 to March 2021: Skate Westbrook, CEO and Operator

Responsible for all aspects of the business, operation and maintenance of an indoor, synthetic ice, mall skating rink.

February 2021 to present: S/L/A/M Collaborative: Architect, Designer, Landscape Architect Ice making equipment, rink design, operations and maintenance project consultant

May 2021 to present: Skate New Haven, CEO and Operator

Responsible for all aspects of the business including programming, instruction, operation and maintenance of an outdoor, seasonal, ice skating rink. Increased gross revenues by 270 percent.

November 2003 to present: Junior Sound Tigers, AAA Youth Hockey, Co-Owner

Negotiated and implemented a partnership agreement with the *Bridgeport Sound Tigers*, American Hockey League, New York Islander affiliate to purchase the rights to and administer their AAA youth hockey program at the Wonderland of Ice.

June 2004 to March 2005: Managing Partner of the Space City Ice Station, Houston, Texas

- Crafted the feasibility study and pro forma business plan to obtain financing
- Supervised complete renovation of the facility, which had been closed in March 2004, as a result of a catastrophic mechanical failure. New construction included the ice floor and refrigeration plant, contracted all new equipment purchases
- Hired and trained opening staff
- Implemented a new marketing plan, expanded programming and the scope of services offered

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September 1976 to present: Independent Figure and Power Skating Coach

- Coached figure skaters from the basic skills to the national competitive level
Taught power skating from the basic skills to the professional level, students include: **Chris Drury**, 2002, 2006 and 2010 Olympian and 1999 NHL Rookie of the Year, Colorado Avalanche
Ted Drury, 1992 and 1994 Olympian, Carolina Hurricanes
Julie Chu, 2002, 2006 and 2010 Olympic Silver Medalist, Harvard University
- Coach of the 2002 Ice Skating Institute World Production Team Champions
- Choreographer, **Stars, Stripes and Skates**, benefit for the 9/11 Victim's Fund, Madison Square Garden, New York, New York, September 20, 2002
- Director **Toys from Wonderland**, 1995 to present annual Holiday Toy Collection Ice Show

September 2009 to present: Sacred Heart Figure Skating Club Team, Head Coach

- Responsible for daily administration of team on and off ice operations. Fourth Place US Figure Skating Eastern Conference, 2010 to the present. Twelfth place in 2018 and sixth place in the 2019 United States Intercollegiate National Championships. Fifth Place US Figure Skating Northeastern Conference, 2023, 2024, 2025 and 2026

Expert Witness Experience 2011 to present

- Served as a Expert Witness in twenty-nine cases for the both plaintiff and defendant regarding ice rink related operational and safety issues

Expert Witness Experience

- *2026 Heather Wallace v La Jolla Ice Town Inc, et al, Superior Court of the State of California for the County of San Diego – Central Division, Case No. 37-2023-00277910 CU-PO-CTL*
- *2025 Amanda Cortez, a citizen and resident of Massachusetts v Royal Caribbean Cruises LTD, a Liberian corporation, United States District Court Southern District of Florida Miami Division, Case No. 1:25-cv-20020-RKA*
- *2025 W,F., an infant under the age of 18, by his mother and natural guardian, Elizabeth Flanagan, and Elizabeth Flanagan, individually v Town of Huntington, New York, Supreme Court of the State of New York, County of Suffolk, Index No. 620329/2023*
- *2025 Heather Wallace, an individual; and Marc Jacob, an individual v La Jolla Ice Town, LLC, d/b/a UTC Ice Sports Center, Superior Court of the State of California for the County of San Diego, Central Division Case No. 37-2023-00027791-CU-PO-CTL*
- *2024 Rebecca Olivia Mason v. The City of New York, Prospect Park Alliance, Inc., Upsilon Ventures, LLC., and Lakeside Brooklyn, LLC., Supreme Court of the State of New York, County of Kings, Index No. 526808/2021*
- *2024 Caldwell v Flight Entertainment, d/b/a Flight on Ice Entertainment, Philadelphia, Pennsylvania*
- *2023 Lee Cabell v Texas Made Sports Development, Inc. d/b/a/ Chaparral Ice and Yi Li and Jiaying Li, District Court of 201st Judicial District, Travis County, Texas, Cause No. D-1-GN21-006104*

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Expert Witness Experience (cont)

- 2023 *E.C. Infant by Mother and Natural Guardian Karen Kuo v Tee Bar Corporation d/b/a Rocking Horse Ranch, Supreme Court State of New York, County of Ulster, Index No. 71102/2020*
- 2023 *Wintergarden Ice Arena, Ridgefield, CT, Business Valuation, State of Connecticut Family Court*
- 2022 *Yelena Soules v. Rink Management Services Corporation, Circuit Court for Fairfax County, VA, C.A. No.: 202018363*
- 2022 *Angelica Bernardi v Steel Ice Center and Beth Skate, LLC., The Court of Common Pleas, Lehigh County, Pennsylvania, Civil Division, No. 2019-C-0097*
- 2022 *Eileen M. Beattie v. Norfolk Rink Management Company, Inc., Commonwealth of Massachusetts Superior Court, C.A. No.:1882CV01272*
- 2022 *Gruenberg v. Black Knights Sports Arena, District Court Clark County, Nevada, Case No. A-20-823909-C*
- 2022 *Mia Noren v. Michael McDermott, McDermott Sports, LLC dba McDermott Athletic Center, John/Jane Does and United States Figure Skating Association, State of New Mexico, County of Bernalillo Second Judicial District Court Case No. D-202-CV-2020-05379*
- 2021 Expert Witness Deposition Testimony via Zoom: *Kristi Hunt v. United States of America, Civil Action No. 1:20-cv-2489, United States District Court for the District of Maryland*
- 2021 Expert Witness Deposition Testimony via Zoom: *Kagestu and Bukowski v. Gerry Hart Associates, Inc., et al. Raleigh; Orange County North Carolina Superior Court, (File No. 18 CVS 00918)*
- 2021 *A.F., an infant by her Mother and Natural Guardian, Angela Fugel v. Smiley Brothers, Inc, d/b/a Mohonk Mountain House, Supreme Court of the State of New York, County of Ulster Index No: 3857/19*
- 2021 *Robert Rivas v. Simon Property Group (Texas) L.P., American Sports Entertainment Company, LLC, and American Skating Entertainment Centers, LLC, District Court of 151st Judicial District, Harris County, Texas*
- 2020 *Shelley Diane Byerly v. Odessa Sports, Inc., d/b/a Odessa Jackalopes and Jackalopes Holding, LLC, 161st District Court of Ector County, Texas, Cause No: B-19-04-0470-CV*
- 2020 *Jenny Guo v. Mercer County, Mercer Skating School and Mercer County Parks Commission, Superior Court of New Jersey: Mercer County Docket No. MER -L-309-19*
- 2020 Expert Witness Deposition Testimony via Zoom: *Luca Becker v. Montgomery Ice Arena Management Company, LLC, D/B/A Rockville Ice Arena, et al, Circuit Court of Maryland, for Montgomery County, Case # 477146-V*

Expert Witness Experience (cont)

- 2019 *Lucas, Lori, a resident and citizen of Canada v. Royal Caribbean Cruises, Ltd, a Liberian Corporation*, United States District Court Southern District of Florida, Miami Division
Federal Court testimony provided via Zoom on 5/27/20
- 2019 *Lee, Olive, a minor by her Guardian Ad Litem Yeon Kim v. Midtown Bridge, LLC aka Ice House, Igor Krokvec, Roman Serov, et als, Docket No. BER-L-8188-88*, Bergen County, New Jersey
- 2019 *Jason Sereny, a minor, and David Sereny v. Ontario Limited c.o.b. Premier Elite Athletes' Collegiate, Robb Nelson, Sonya Shewchuk, Parc Downsville Park, Inc., and Buckingham Sports Properties Company*, Ontario Superior Court of Justice
- 2018 *Laurent, Beth v. Town of Oyster Bay and County of Nassau, Index No. 026510/09*, Supreme Court of the State of New York, County of Nassau
- 2018 Expert Witness Deposition Testimony: *Boldurian v. Virtua Center Flyer's Skate Zone et al*, Camden County, New Jersey
- 2018 *Harris, Christopher L. v. FLG Pinellas, Limited Partnership, d/b/a Tampa Bay Skating Academy*, Hillsborough County, Florida
- 2011 *Alyssa S. Perez, an infant, by her Guardian ad Litem, Jocelyn Perez and Jose G. Perez and Jocelyn Perez, individually v. Midtown Bridge, LLC, et al. Docket No. MER-L-0579-10*

PROFESSIONAL MEMBERSHIPS

- Member, Ice Sports Industry (ISI)
- Member, U.S. Ice Rink Association
- Member, Ontario Recreation Facilities Association (ORFA)
- Member, Professional Skater's Association (PSA)
- Member, United States Figure Skating Association (USFS)
- Member, Northeast Ice Skating Managers Association (NEISMA)
- Member, Metropolitan Ice Rink Manger's Association, (MIRMA)
- Member, Minnesota Ice Rink Manager's Association (MIAMA)
- Member, USA Hockey
- Member Roller Skating International
- Member, Ice Skating Institute (*became the Ice Sports Industry in 2018*)

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PROFESSIONAL ACTIVITIES / HONORS / CERTIFICATIONS:

- June 2021 to the present: Elected as the Ice Sports Industry, First Vice-President
- 2014 to June 2021: Elected as the Ice Sports Industry, Second Vice-President
- 2014 to 2026: Ice Sports Industry University, Chairperson of Certification Programs
- 2013 elected to the Executive Board of Directors of the Ice Skating Institute
- Received the 2010 Al Tyldesley Award for Excellence in Safety at the Wonderland of Ice, presented by Willis Insurance Company
- 2010 to present numerous articles published in The Edge, Ice Sports Industry trade publication, as well as a monthly local report
- Recipient of the 2008 Ice Skating Institute National Merit Award
- Named 2006 Ice Skating Institute Woman of the Year
- 2004 Ice Skating Institute, District III National District Merit Award Winner
- 2005 became one of thirteen ice arena industry professionals in the United States, to date, to have successfully complete the Certified Arena Executive (CAE) program of the Ice Arena Institute of Management. Certification includes proficiency in arena Operations, Programming and Management. Member of the initial seven individuals nationally, to be certified in 2005.
- Member of the Board of Regents and teaching faculty of the Ice Arena Institute of Management
- Ice Skating Institute of America, Education Foundation, Trustee
- Professional Skater's Association, Master Rated Coach, Master Rated Program Director and Master Rated in Sports Sciences and Medicine
- Named to the Professional Skater's Association Coaches National Honor Roll: 1988 through 1997 and 1999-2000
- Three-time United States Junior Olympic Figure Skating Coach
- United States Figure Skating Association, Gold Medalist
- Named 2010 and 2018 Sacred Heart University Club Sports Coach of the Year
- Ice Sports Industry, Gold Level Certified Judge and International Referee
- Learn to Skate USA, Certified Instructor
- 2024 Mid-Fairfield Aids Project Red Ribbon Gala Honoree
- Named 2007 Housatonic Girl Scout Council Woman of Distinction
- 2004 State of Connecticut General Assembly Congressional Award for Commitment to the Community
- Executive Board member of the Metropolitan Ice Rink Manager's Association
- Bridgeport Figure Skating Club (USFSA Affiliate), Treasurer
- Wonderland Wizards Youth Hockey (USA Hockey Affiliate), Member Board of Directors
- USA Hockey Level III Coach
- Professional Skater's Association, Level III Power Skating Coach
- Travis Roy Foundation for Spinal Cord Research, Trustee
- Co-Chairperson, Hockey Fights Cancer

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SPEAKING AND EDUCATIONAL ENGAGEMENTS

Ice Sport Industry:

Speaker International Conferences: 2024 Minneapolis, MN
2021 Pasadena, CA
2019 Chicago, IL
2018 Washington D.C.*
**Created and launched the Certified Skating Director
(CSD) Part 3 Curriculum*
2017 Minneapolis, MN

Speaker District Seminars: 2018 Pittsburg, PA & St Louis, MO
2017 Pasadena, CA & Chicago, IL

Northeast Ice Skating Manager's Association (NEISMA):

Speaker Annual Conferences: 2026 Ledyard, CT (*planned*)
2025 Portland, ME
2024 Springfield, MA
2023 Newport, RI
2019 Springfield, MA
2018 Lake Placid, NY
2017 Hyannis, MA
2016 Springfield, MA
2014 Norwich, CT

2018 Ice Rink Summit: Lake Placid, NY. One of thirteen national industry leaders invited to participate in a think tank on navigating the challenges facing the future growth of our industry.

Metropolitan Ice Rink Manager's Association (MIRMA):

Speaker Spring and Fall Annual Conferences: 2010 to present

Minnesota Ice Arena Manager's Association (MIAMA):

Annual Conferences: 2026 Spring Conference Presenter (*planned*)
2019 Director of Educational Programming
2016 Director of Educational Programming
2015 Director of Educational Programming
2012 Speaker St Paul area, MN

SPEAKING AND EDUCATIONAL ENGAGEMENTS (cont):

Ice Skating Institute:

Speaker International Conferences: 2016 Las Vegas, NV*
*Created and launched the Certified Skating Director
(CSD) Part 2 Curriculum*
2015 Boston, MA*
2014 Dallas, TX*
2013 Las Vegas, NV

2012 Orlando, FL

Speaker District Seminar: 2015 Tampa, FL

Professional Skater's Association (PSA):

Speaker International Conference: 2015 Minneapolis, MN

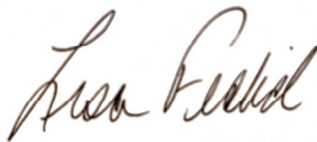
ISIAAsia:

2012 Hong Kong and Kuala Lumpur, Malaysia

Michigan Arena Manager's Association (MAMA)

Conference Keynote Speaker: 2015 Detroit, MA
*Conference Director of Educational Programming, encompassing Ice Arena
Management, Operations & Maintenance and Programming

Respectfully Submitted,



Lisa Fedick, CAE