

Medical Director

Scientific Writing & Analysis | Clinical Solutions | Physician Consulting | Medical Safety

Strategic and resourceful professional with over 15 years of progressive experience devising insurance policies, managing Medicaid/Medicare, and ensuring compliance with regulations. Proficient in interacting with patients and addressing any concerns/complaints, organizing patient records, conducting regular staff meetings and performance reviews, and working as a team to assure practice runs effectively and meets desired objectives. Skilled in handling business aspects of medicine to maximize physicians' time, decrease patient wait time, and enhance patient care. Excel in recommending cost-saving methods to improve the facility's efficiency and offering support by presenting information and education on strategic aspects. Adept at cultivating strong relationships between doctors, practitioners, staff, and company advocates.

CORE PROFICIENCIES

Healthcare Management | Risk Analysis & Mitigation | Strategic Recommendations | Critical Decision Making | Regulatory Compliance | Maximum Patient Satisfaction | Financial Analysis | Cross-Functional Liaison | Meetings Planning & Engagement

PROFESSIONAL EXPERIENCE

Memorial-Sloan Kettering Cancer Center, 2020 to Present Attending Physician (Emergency Care Department)

Administer advanced emergency medical care to critically ill cancer patients to ensure timely and effective treatment by utilizing specialized medical knowledge and adapting to a broad range of disease complexities.

- Engaged actively in the research process, from design to implementation of clinical studies, to contribute to the advancement of medical knowledge in cancer care by conducting statistical analysis of trial data
- Utilized history and physical exam techniques, interpretation of diagnostic tests, and execution of advanced life-saving procedures to accurately diagnose and treat patients, contributing to the department's reputation for clinical excellence.
- Demonstrated care of acutely ill cancer patients with a diverse spectrum of disease processes to provide compassionate, patient-centered care by leveraging extensive experience in emergency medicine.

Fidelis-Centene, 2020 to Present Medical Director

Conduct insightful Medical Director Case review presentations to promote a culture of excellence and continuous improvement within the medical team, contributing to the overall clinical acumen of the department.

- Directed the determination of medical necessity coverage in line with MCG guidelines to boost patient care quality by conducting thorough evaluations and applying critical medical judgment.
- Revamped rationale templates to augment clarity and accessibility for members by simplifying complex medical terminologies and organizing information.
- Addressed issues in peer-to-peer discussions and reconsideration appeals to maintain high standards of patient advocacy and care by providing balanced and reasoned judgments.

Met Life, 2019 to 2022, Physician Reviewer (Disability Claims Reviews)

Research medical literature on a variety of topics, including diagnosis, etiology, clinical manifestations, predictive analysis of morbidities and mortality, and side effects of pharmacological treatments to inform and support disability claim assessments.

- Hosted peer-to-peer discussions to facilitate collaborative decision-making and enhance the accuracy of disability claim

reviews by sharing expert opinions.

- Assessed the appropriateness of the extent of medical diseases and resultant physical impairments and limitations in disability claims for fair evaluations in compliance with evidence-based guidelines.

United Health Care, 2009 to Present Collaborative Physician

Determine the necessity of Durable Medical Equipment (DME) for patients for optimal support and care continuity by examining patient conditions and unifying equipment recommendations with clinical needs.

- Supervised home infusion therapies to accelerate effective treatment delivery for patients in a home setting by monitoring therapy protocols and guiding on administering infusion protocols.
- Conducted home-based assessments and reviews to provide comprehensive healthcare evaluations for patients, aiming to validate holistic care and accurate health status understanding.

Northern Westchester Hospital, 2009 to 2020 Hospitalist Physician

Assessed preoperative risks to inform surgical decisions and patient preparation by evaluating patient histories, current health status, and potential surgical complications. Gained extensive experience in utilization review to optimize hospital resource use and patient care quality by examining healthcare services.

- Contributed to the educational growth of medical staff and students by sharing clinical knowledge, participating in teaching rounds, and facilitating learning opportunities.
- Managed complex and clinically challenging cases to provide high-quality patient care by formulating effective treatment plans, leading to improved patient outcomes and recognition for clinical excellence.
- Provided expert surgical consultations to certify optimal patient care and surgical outcomes by collaborating with surgical teams and offering insights based on comprehensive patient evaluations.

MRIOA, 2019 to 2020 Medical Director

Executed medical necessity assessments in accordance with Blue Cross Blue Shield policies to maintain alignment with industry standards and insurer requirements by contributing to the integrity and reliability of coverage decisions. Orchestrated the determination of medical necessity coverage in alignment with MCG guidelines to ensure compliance and uphold quality standards by analyzing patient cases.

- Navigated the resolution of Medicaid and Medicare appeals to safeguard patient rights by advocating for fair and justified coverage decisions, upholding the organization's standards and patient trust.
- Modified rationale templates to increase clarity and understandability for members by simplifying medical jargon and structuring information effectively.
- Led Medical Director Case review presentations to foster a culture of continuous learning and improvement by sharing insights, discussing complex cases, and providing expert guidance.
- Facilitated resolution of peer-to-peer discussions and reconsideration appeals to optimize patient outcomes and satisfaction by engaging in effective communication, resulting in positive resolutions and maintaining strong professional relationships.

Additional Experience:

- **Clinical Assistant Professor** | SUNY Downstate Medical Center
- **Internship & Residency** | NYU & Bellevue Hospitals

ELLEN BONDAR

EDUCATION & PROFESSIONAL DEVELOPMENT

Doctor of Medicine M.D. | SUNY Downstate Medical Center, Brooklyn, NY

B.A. in Biology | NYU School of Arts & Science, New York, NY

Internal Medicine Residency | NYU & Bellevue Hospitals, New York, NY

ABIM Certified | Bioinformatics Certificate